Health Canada / Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Our file: A-2023-001055 / CB

[redacted]

Dear [redacted]:

This is in response to your request made under the *Access to Information Act* (the Act) for the following information:

> **Revised 2023-11-16**
> **Please provide all records generated in the process of responding to/fulfilling ATIP request A2022-001233, Including system reports. Exclude records already disclosed in the response package for A2022-001233.**

Enclosed please find records responsive to your request. You will note that portions of the records are withheld from disclosure pursuant to sections 19, 23 of the Act. For ease of reference, a copy of the Act may be found at https://laws-lois.justice.gc.ca/eng/acts/a-1/ which provides a description of the redactions applied.

Should you have any questions or concerns about the processing of your request, please do not hesitate to contact Christine Bélec, the analyst responsible for this file, either by phone at 613-327-1846 or by email at christine.belec@hc-sc.gc.ca, with reference to our file number cited above.

Please be advised that you are entitled to complain to the Office of the Information Commissioner of Canada concerning the processing of your request within 60 days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint can be made online at: https://www.oic-ci.gc.ca/en/submitting-complaint or by mail to:

> Office of the Information Commissioner of Canada
> 30 Victoria Street
> Gatineau, Quebec K1A 1H3

Canada

We are happy to be able to offer you a new and fast way to receive answers to your inquiries at no additional cost to you. Canada Post's Connect service is a secure messaging service that protects your documents, files and messages (see attached). As a result, your identity and all information sent to our office will be protected, and your privacy rights will be respected at all times under the *Privacy Act*.

Once you have created your Connect account, we ask that you inform our office by email at: atip-aiprp@hc-sc.gc.ca

Yours sincerely,

Myca Labelle
Team Leader, Access to Information and Privacy Division

Enclosure: 1 - 75

Health Canada Santé Canada

We are now offering Canada Post's Connect service

Health Canada's Access to Information and Privacy (ATIP) Office is now offering requesters an alternative way to receive responses to requests submitted under the *Access to Information Act* and the *Privacy Act.* Connect is a service that allows you to receive documents digitally in a safe, secure and timely manner. And there is **no cost to you!**

New to Connect? Simply:
1) open a free account at https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page, and then
2) send us an email at atip-aiprp@hc-sc.gc.ca to let us know that you wish to receive a response to your request through the Connect interface. Please include the email address linked to your Connect account and reference the request number in your response.

Already have a Connect account? Simply send us an email at atip-aiprp@hc-sc.gc.ca and include the information noted above.

Once you have registered for this service and notified us of your interest in receiving responses via Connect, we will send you an email when our response is ready for you to access.

Connect is a secure messaging service that offers protection for your documents, files and messages under the *Canada Post Corporation Act* and the Criminal Code of Canada. This means you can be sure that any information being shared remains secure and supports compliance with federal privacy regulations.

For more information about how Connect works, please visit:

https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2022-12-22 1:38 PM
To: [redacted]
Subject: Ackletter-A-2022-001233
Attachments: AckLetter-A-2022-001233(signed)-2022-12-22.pdf

Hello [redacted]
Please find attached the Ackletter for your ATI request submitted to Health Canada.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada / Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Our file: A-2022-001233 / MS

By email

[redacted]

Dear [redacted]

This is to acknowledge receipt of your request made under the *Access to Information Act* (the Act) for the following information:

> **I am making a formal Access to Information request to Health Canada and Public Health Canada {(PHAC)} regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.**

Your request and application fee were received by our office on December 20, 2022. Should you require any information or wish to clarify any aspect of your request, please do not hesitate to contact the undersigned either by phone at 343-572-7638 or by email at margarita.a.sorokina@hc-sc.gc.ca, with reference to our file number cited above. In the event that our program officials require clarification of your request in order to properly identify the relevant records, you will be contacted by us.

Health Canada is committed to assist you with your request and will ensure that every reasonable effort is made to help you receive a complete, accurate and timely response. More information about the Principles for Assisting Applicants is available at:

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A2023001055

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=18310#appC

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Office of the Information Commissioner of Canada
30 Victoria Street
Gatineau, Quebec K1A 1H3

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Once you have created your Connect account, we ask that you inform our office by email at: atip-aiprp@hc-sc.gc.ca

Yours sincerely,

[redacted]
Digitally signed by Sorokina, Margarita
DN: C=CA, O=GC, OU=HC-SC, CN="Sorokina, Margarita"
Date: 2022.12.22 13:01:04 -05'00'

Margarita Sorokina
Senior ATIP Analyst

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Health Canada / Santé Canada

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New to Connect? Simply:
1) open a free account at https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page, and then
2) send us an email at atip-aiprp@hc-sc.gc.ca to let us know that you wish to receive a response to your request through the Connect interface. Please include the email address linked to your Connect account and reference the request number in your response.

Already have a Connect account? Simply send us an email at atip-aiprp@hc-sc.gc.ca and include the information noted above.

Once you have registered for this service and notified us of your interest in receiving responses via Connect, we will send you an email when our response is ready for you to access.

Connect is a secure messaging service that offers protection for your documents, files and messages under the *Canada Post Corporation Act* and the Criminal Code of Canada. This means you can be sure that any information being shared remains secure and supports compliance with federal privacy regulations.

For more information about how Connect works, please visit:

https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2022-12-22 1:18 PM
To: PSIA PRCI / EISP DPRC (HC/SC)
Subject: Search Assessment for ATIP A-2022-001233 / MS / L'évaluation des recherches pour l'AIPRP: A-2022-001233 / MS

Hello,

…le Français suit…

Health Canada has received an access to information request for:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

The Branch(es) tasked for this request is(are):
HPFB
If any other branches should be tasked please indicate here:

Please, complete the assessment questions below by **December 28, 2022**.

Single Windows: Please cc your Director General in your response to indicate their awareness and agreement with the submission.

OPI Division/Directorate:
(Executive) Director Responsible:
Director General Responsible.

1. **Do you need clarification on what is being requested?** If yes, please indicate what is unclear so ATIP Operations can obtain more detail. Suggestions for how the scope could be narrowed to help are also welcome.
   OPI Response:

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

2. **Do you have records relevant to this request?** If no (nil response), please explain why. (Example: this information is only held at the provincial level. Our institution does not receive copies.) *Note: If another branch is the lead but your branch still holds records it is not a nil.*
   OPI Response:

3. **What is the estimated volume of relevant records?** (Example: Anticipating 100 pages of relevant records.)
   OPI Response:

4. **Do you anticipate the records containing third party or other government department (federal, provincial or municipal) information?** This information may allow ATIP Operations to take a legal extension, so as much specificity as possible is helpful.
   OPI Response:

5. **Are there any other comments or context to share with ATIP Operations that may be useful for this file?**
   OPI Response:

Note: *When searching emails, please ensure the Treasury Board Secretariat Guideline on searching encrypted e-mails in response to information requests is followed.*

If you have any questions, please contact the Senior ATIP Analyst responsible for this request, **Margarita Sorokina** at margarita.a.sorokina@hc-sc.gc.ca or at **343-572-7638**.

Regards,
Margarita

Santé Canada a reçu une demande d'accès à l'information pour:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

La (Les) direction générale(s) chargée(s) de cette demande est(sont) la(les) suivante(s), **HPFB**.
Si d'autres directions générale(s) doivent être chargées, veuillez indiquer ici:

S'il vous plaît, veuillez remplir les questions d'évaluation ci-dessous avant le **28 décembre 2022**.

Guichet unique: veuillez communiquer avec votre directeur général dans votre réponse pour indiquer qu'il est au courant et d'accord avec la soumission.

Division / Direction du BPR:
Directeur(trice) (exécutif) responsable:
Directeur(trice) général(e) responsable.

1. **Avez-vous besoin d'éclaircissements sur ce qui est demandé?** Si oui, veuillez indiquer ce qui n'est pas clair afin que les opérations de l'AIPRP puissent obtenir plus de détails. Les suggestions sur la façon de restreindre la portée de l'aide sont également les bienvenues.
   Réponse du BPR:

2. **Avez-vous des dossiers pertinents concernant cette demande?** Dans la négative (réponse : aucun), veuillez expliquer pourquoi. (Exemple : cette information est seulement maintenue au niveau provincial. Notre institution ne reçoit pas de copie.) *Remarque : Si une autre direction générale est responsable, mais que votre direction générale maintient encore des dossiers, ce n'est pas une réponse : aucun*
   Réponse du BPR:

3. **Quel est le volume estimé des enregistrements pertinents?** (Exemple: Anticipation de 100 pages de documents pertinents.)
   Réponse du BPR:

4. **Prévoyez-vous que les dossiers contiennent des informations sur des tiers ou d'autres ministères (fédéraux, provinciaux ou municipaux)?** Ces informations peuvent permettre aux opérations d'AIPRP de prendre une extension légale, donc autant de spécificité que possible est utile.
   Réponse du BPR:

5. **Y a-t-il d'autres commentaires ou contexte à partager avec les opérations d'AIPRP qui pourraient être utiles pour ce fichier?**
   Réponse du BPR:

Remarque : *Lors de la recherche de courriels, veuillez-vous assurer que la Ligne directrice sur la recherche de courriels chiffrés en réponse à des demandes de renseignements du Secrétariat du Conseil du Trésor est suivie.*

Si vous avez des questions, veuillez communiquer l'Analyste principale de l'AIPRP responsable de cette demande, **Margarita Sorokina** à margarita.a.sorokina@hc-sc.gc.ca ou à **343-572-7638**.

Merci,

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Issues Management System
Sent: 2022-12-28 7:22 PM
To: PSIA PRCI / EISP DPRC (HC/SC)
Subject: IMS - A-2022-001233 - Assessment Sent to ATIP - New comment (Notify PSIA: No)

A-2022-001233

Comment from: PSIA RMOD DGO Etienne Ouimette
Subject: Assessment Sent to ATIP
File assigned to:

- PSIA Lauri-Ann Pelletier
- PSIA RMOD DGO Etienne Ouimette

Comment:

Hello,

Please consider the completed assessment for ATI A-2022-001233 as being approved by DG. Assessment due to ATIP on Dec 28

1. *Do you need clarification on what is being requested? If yes, please indicate what is unclear so ATIP Operations can obtain more detail. Suggestions for how the scope could be narrowed to help are also welcome.*

No

2. Do you have records relevant to this request? If no (nil response), please explain why. (Example: this information is only held at the provincial level. Our institution does not receive copies.) Note: If another branch is the lead but your branch still holds records it is not a nil.

Yes

3. What is the estimated volume of relevant records? (Example: Anticipating 100 pages of relevant records.)

113 relevant records have been identified at this time.(HPSEB). Estimate approximately 30 emails and 11 documents. (BSEIMS-OPS)

4. Do you anticipate the records containing third party or other government department (federal, provincial or municipal) information? This information may allow ATIP Operations to take a legal extension, so as much specificity as possible is helpful.

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

No

5. Are there any other comments or context to share with ATIP Operations that may be useful for this file? Another Branch or OPI to be tasked, any sensitivity, IT Forensic to be involved?

No

Please provide the retrieval notice.

Etienne Ouimette, DG-RMOD

OPIs notified:
N/A

Individual users notified:

- ATIP Margarita A Sorokina

File link:
https://psia-pro.hres.ca/content/2022-001233

Issues Management System
For optimal performance, please use Google Chrome. If links do not bring you to Google Chrome by default, you can copy and paste any URLs into Google Chrome.

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-01-03 9:10 AM
To: PSIA PRCI / EISP DPRC (HC/SC)
Subject: REQUEST RETRIEVAL FOR ATIP A-2022-001233 / MS / RÉCUPÉRATION DE LA DEMANDE POUR L'AIPRP: A-2022-001233 / MS

Hello,

...le Français suit...

Health Canada has received an access to information request for:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

The Branch(es) tasked for this request is(are) **HPFB**

Please find the OPI Return Form **required** to be submitted to ATIP in the folder belonging to your Branch at \\Ncr-a7\irbv2\ATIP SHARE\HC. Should you require instructions for responding to this retrieval, they are available in the same folder.

Please provide your relevant records, with your completed OFFICE OF PRIMARY INTEREST (OPI) RETRIEVAL RETURN FORM, no later than **January 10, 2023**.

Note: *When searching emails, please ensure the Treasury Board Secretariat **Guideline on searching encrypted e-mails in response to information requests** is followed.*

If you have any questions, please contact the Senior ATIP Analyst responsible for this request, **Margarita Sorokina** at margarita.a.sorokina@hc-sc.gc.ca or at **343-572-7638**.

Regards,
Margarita

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

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Santé Canada a reçu une demande d'accès à l'information pour:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

La (Les) direction générale(s) chargée(s) de cette demande est(sont) la(les) suivante(s), **HPFB**.

Veuillez consulter le dossier correspondant à votre direction générale au \\Ncr-a7\irbv2\ATIP SHARE\HC pour accéder au Formulaire de renvoi du BPR. Il **doit** être envoyé à l'AIPRP pour répondre à la récupération des documents. Au besoin, un document guide sur la récupération des documents est disponible au même endroit.

Remarque : *Lors de la recherche de courriels, veuillez-vous assurer que la Ligne directrice sur la recherche de courriels chiffrés en réponse à des demandes de renseignements du Secrétariat du Conseil du Trésor est suivie.*

Veuillez fournir vos documents pertinents, avec votre FORMULAIRE DE RETOUR DE RÉCUPÉRATION DE BUREAU DE PREMIÈRE RESPONSABILITÉ (BPR), complété avant le **10 janvier 2023**.

Si vous avez des questions, veuillez communiquer l'Analyste principale de l'AIPRP responsable de cette demande, **Margarita Sorokina** à margarita.a.sorokina@hc-sc.gc.ca ou à **343-572-7638**.

Merci,
Margarita

Document Released Under the Access to Information Act by Health Canada / Document diffusé en vertu de la Loi sur l'accès à l'information par Santé Canada

IMPACT STATEMENT FORM (ISF) - ULTIMATE

(Proprietary, Special Access Program, Call ups, Scientific, Adverse Drug Reaction requests)

FORMULAIRE D'ÉNONCÉ DES RÉPERCUSSIONS (FER) - ULTIME

(Demandes de propriété, programme d'accès spécial, commande subséquente, scientifiques et réactions indésirables aux médicaments)

For PSIA use only / À l'usage exclusif de l'EISP

1. ATI # / # d'*AI* A | 2022 | - | 0 | 0 | 1 | 2 | 3 | 3

2. Request tasked to / *Demande assignée à* MHPD

3. ATI request text / *Texte de la demande*

4. Type of request / *Type de demande* Proprietary / Propriété

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

5. Return to ATIP Division / *Retour à la Division de l'AIPRP* ☐

STEP 1: OFFICE OF PRIMARY INTEREST (OPI) & SEARCH ASSESSMENT / *ÉTAPE 1: ESTIMATION PAR LE BUREAU DE PREMIÈRE RESPONSABILITÉ (BPR)*

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8. Assessment Due Date / *Date d'échéance de l'estimation* December 28, 2022

9. Other directorates/branches tasked by PSIA or ATIP Division (within Health Canada) / *Autres directions ou directions générales assignées par l'EISP ou la Division de l'AIPRP (au sein de Santé Canada)* MHPD

10. If other directorates, divisions, or bureaus should be tasked, please check this box. / *Si d'autres directions, divisions ou bureaux doivent être assignés, veuillez cocher cette case.* ☐

11. If a clarification is required, please check this box. /*Si une clarification est requise, veuillez cocher cette case.* ☐

12. If the topic of this ATI is identified as high sensitivity by your program area , please check this box. / *Si le sujet de votre demande a été identifié comme étant de nature très délicate par votre programme, veuillez cocher cette case.* ☐

13. If the use of IT Forensics is required, please check this box. / *Si vous devez avoir recours au Service de recherches informatiques, veuillez cocher cette case.* ☐

14. If you have a "Nil" response (Request should not have been tasked) please check this box. / *Si vous avez une réponse « nulle » (La demande n'aurait pas dû nous être assignée), veuillez cocher cette case.*
(A Director or Director General (DG) signature is required. / La signature du directeur ou du directeur général (DG) est requise.) ☐

15. To the best of our knowledge, a search assessment has been performed in the following locations. / *Au meilleur de nos connaissances, une estimation de recherche a été effectuée dans les endroits suivants.*

Emails / *Courriels*	○ N/A S/O	**Offsite storage / *Entreposage hors site***	○ N/A S/O	**Shared drives / *Lecteurs partagés***	○ N/A S/O

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Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

CR files *(LRS) / Dossiers CR (LRS)*	○ N/A S/O	**Personal drives / *Disques personnels***	○ N/A S/O	**Filing cabinets / Classeurs**	○ N/A S/O
Databases *(MECS, Docubridge, etc.) / Bases de données (MECS, Docubridge, etc.)*	○ N/A S/O	**RDIMS**	○ N/A S/O	**Other / *Autre***	○ N/A S/O

16. If you have a "Nil" response (search performed), please check this box. A search was conducted at the assessment step and resulted in a "nil" response. /

Si vous avez une réponse « nulle » (recherche effectuée), veuillez cocher la case. Une recherche a été effectuée à l'étape de l'estimation et a resulté en une réponse « nulle ».

(A Director or DG signature is required. / La signature du directeur ou du DG est requise.) ☐

17. A thorough search has been performed and our office may have records. / *Une recherche approfondie a été effectuée et notre bureau pourrait avoir des documents.*

(Check this box and the "Full Assessment" section will open. / Cocher cette case et la section dédiée à « l'estimation complète » s'ouvrira.) ☑

Full assessment / *Estimation complète*

18. Assessment of hard copy / *Estimation des documents en format papier*		**Inches of paper / *Nombre de pouces d'épaisseur***
19. Assessment of electronic documents / *Estimation des documents électroniques*		**# of emails / *# de courriels***
		# of electronic documents *(shared drives)* / *# de documents électroniques (lecteurs partagés)*
		# of RDIMS documents / *# de documents dans RDMIS*
	0	**Total assessment time (hours) / *Estimation totale du temps de recherche (en heures)***
20. Assessment rationale / *Justification de l'estimation*		

21. Any Third Party Notification (TPN)? (eg Business, NGOs, Foreign/Provincial gov, etc.) / *Y a-t-il des avis aux tiers? (par ex., entreprise, ONG, governement étranger, provincial, etc.)*	○ **Yes / *Oui***	○ **No / *Non***
22. Any consultation outside of Health Canada, but within the federal government? e.g. CFIA, Justice Canada, Agriculture Canada, etc.) / *Y a-t-il des consultations à l'extérieur de Santé Canada, mais au sein du gouvernement fédéral? (par ex. ACIA, Justice Canada, Agriculture Canada, etc.)*	○ **Yes / *Oui***	○ **No / *Non***

Step 2: Retrieval of Records / *Étape 2: Récupération des documents*

For PSIA use only / À l'usage exclusif de l'EISP

23. Retrieval of Records Due Date / *Date d'échéance pour la récupération des documents*

January 6, 2023

Retrieval of records: "Nil" response / *Récupération des documents: Réponse « nulle»*

24. "Nil" response. To the best of our knowledge a thorough search has been performed at the retrieval of records and no relevant records could be located. / *Réponse « nulle ». Au meilleur de notre connaissance, une recherche approfondie a été effectuée à l'étape de la récupération des documents et aucun document pertinent n'a été trouvé.*

(A Director or DG signature is required. / La signature du directeur ou du DG est requise.) ☐

Retrieval of records: Documents have been retrieved / *Récupération des documents: des documents ont été récupérés*

25. If documents have been retrieved, please check this box. / *Veuillez cocher cette case si des documents ont été récupérés.* ☑

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26. Subject Matter Expert Contact Information / *Coordonnées de l'expert en la matière #* 1

Name / *Nom*	Craig Simon	**Email *Courriel***	craig.simon@hc-sc.gc.ca
Directorate/ Division/Bureau *Direction/Division/Bureau*	**MHPD**	**Phone # / *# de téléphone***	613-793-4395

Overview of Retrieved Documents / *Aperçu des documents récupérés*

27. Total number of pages of retrieved documents / *Nombre total de pages récupérées*

Size of electronic documents (MB) / *Taille des documents électroniques (MB)*	3.2	Hard copy documents (pages) / *Documents en format papier (pages)*	
Approximate total number of pages / *Nombre total approximatif de pages*	53.333333		
28. Retrieval time (hours) / *Temps de récupération (en heures)*			

Disclosure Recommendation / *Recommandation portant sur la divulgation*

NOTE: Upon filling out the sections under "Disclosure Recommendations", you are NOT required to perform a line-by-line review unless you feel that it is required to provide your recommendations. / *En complétant les sections sous « Recommandations de divulgation », on ne s'attend PAS à ce qu'un examen ligne-par-ligne soit effectué à moins que ce soit jugé nécessaire pour fournir vos recommandations.*

29. To the best of our knowledge, some of the records contain the following elements. / *Au meilleur de notre connaissance, certains des documents renferment les éléments suivants*. (Please check appropriate boxes. / *Veuillez cocher les cases appropriées.*)

☐ **(a) Third Party Information** *Renseignements de tiers*	☑ **(c) Federal/Provincial/Territorial Implication / *Incidence fédérale/provinciale/territoriale***	☐ **(e) Personal Information** *Renseignements personnels*
☑ **(b) Advice or recommendation** *Avis ou recommandation*	☐ **(d) Litigation Issues/Investigations** *Questions litigieuses/enquêtes*	☐ **(f) Cabinet confidences** *Documents confidentiels du Cabinet*

30. Please identify any sensitivities and concerns about the disclosure of the records. If (a), (b), (c) or (d) is selected in the section above, please include the supporting details below. Please check one of the options below and provide a rationale. /
Veuillez identifier les sensibilités et les préoccupations portant sur la divulgation des documents. Si (a), (b), (c) ou (d) a été sélectionné à la section ci-dessus , veuillez fournir les détails à l'appui. Veuillez cocher l'une des options suivantes.

Option A:
○ **Full disclosure**: It is recommended that the records be released in full.
Communication totale: *Le bureau n'a pas d'objection à ce que les documents soient entièrement divulgués.*

Option B:
● **Partial disclosure:** As explained in the rationale below, it is recommended that records or portions of records be severed.
Communication partielle: *Tel que décrit dans la justification ci-dessous, il est recommandé que certains des documents ou qu'une partie des documents soient prélevés.*

Option C:
○ **Disclosure withheld entirely:** As explained in the rationale below, it is recommended that none of the records be disclosed.
Communication totale déconseillée: *Tel que décrit dans la justification ci-dessous, il est recommandé qu'aucun des documents ne soit divulgué.*

Rationale / *Justification*

Although the reporting process for vaccine related adverse events is P/T dependent, these records do not contain any information that can not be disclosed. The reporting process is public knowledge.

[redacted]

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31. Have issue(s) associated with this request previously received media attention or raised questions in the House of Commons? *Est-ce que les questions associées à cette demande ont reçues l'attention des médias ou soulevées des questions à la Chambre des communes ?*	○ Yes *Oui*	● No *Non*	○ NA *SO*
32. If yes, would the records provided add more information to what is already in the public domain? *Si oui, est-ce que les documents fournis transmettent des informations additionnelles à ce qui était déjà du domaine public?*	○ Yes *Oui*	○ No *Non*	● NA *SO*
33. Do the records contain information that would draw scrutiny to the department if it was disclosed to the media? / *Est-ce que les documents contiennent de l'information qui pourrait attirer l'attention sur le ministère si elle était divulguée aux médias?*	○ Yes *Oui*	● No *Non*	○ NA *SO*

Add new SME / Ajouter EM | Remove SME / Enlever EM

26. Subject Matter Expert Contact Information / *Coordonnées de l'expert en la matière* # 2

Name / *Nom*	Heather Morrison	**Email *Courriel***	heather.morrison@hc-sc.gc.ca
Directorate/ Division/Bureau *Direction/Division/Bureau*	**MHPD**	**Phone # / *# de téléphone***	613-793-0134

Overview of Retrieved Documents / *Aperçu des documents récupérés*

27. Total number of pages of retrieved documents / *Nombre total de pages récupérées*

Size of electronic documents (MB) / *Taille des documents électroniques (MB)*	1.3	Hard copy documents (pages) / *Documents en format papier (pages)*	
Approximate total number of pages / *Nombre total approximatif de pages*	21.666667		
28. Retrieval time (hours) / *Temps de récupération (en heures)*			

Disclosure Recommendation / *Recommandation portant sur la divulgation*

NOTE: Upon filling out the sections under "Disclosure Recommendations", you are NOT required to perform a line-by-line review unless you feel that it is required to provide your recommendations. / *En complétant les sections sous « Recommandations de divulgation », on ne s'attend PAS à ce qu'un examen ligne-par-ligne soit effectué à moins que ce soit jugé nécessaire pour fournir vos recommandations.*

29. To the best of our knowledge, some of the records contain the following elements. / *Au meilleur de notre connaissance, certains des documents renferment les éléments suivants*. (Please check appropriate boxes. / *Veuillez cocher les cases appropriées.*)

☐ **(a) Third Party Information** *Renseignements de tiers*	☑ **(c) Federal/Provincial/Territorial Implication / *Incidence fédérale/provinciale/territoriale***	☐ **(e) Personal Information** *Renseignements personnels*
☐ **(b) Advice or recommendation** *Avis ou recommandation*	☐ **(d) Litigation Issues/Investigations** *Questions litigieuses/enquêtes*	☐ **(f) Cabinet confidences** *Documents confidentiels du Cabinet*

30. Please identify any sensitivities and concerns about the disclosure of the records. If (a), (b), (c) or (d) is selected in the section above, please include the supporting details below. Please check one of the options below and provide a rationale. /
Veuillez identifier les sensibilités et les préoccupations portant sur la divulgation des documents. Si (a), (b), (c) ou (d) a été sélectionné à la section ci-dessus , veuillez fournir les détails à l'appui. Veuillez cocher l'une des options suivantes.

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Option A:

○ **Full disclosure**: It is recommended that the records be released in full.
Communication totale: *Le bureau n'a pas d'objection à ce que les documents soient entièrement divulgués.*

Option B:

● **Partial disclosure:** As explained in the rationale below, it is recommended that records or portions of records be severed.
Communication partielle: *Tel que décrit dans la justification ci-dessous, il est recommandé que certains des documents ou qu'une partie des documents soient prélevés.*

Option C:

○ **Disclosure withheld entirely:** As explained in the rationale below, it is recommended that none of the records be disclosed.
Communication totale déconseillée: *Tel que décrit dans la justification ci-dessous, il est recommandé qu'aucun des documents ne soit divulgué.*

Rationale / *Justification*

[redacted]

31. Have issue(s) associated with this request previously received media attention or raised questions in the House of Commons? *Est-ce que les questions associées à cette demande ont reçues l'attention des médias ou soulevées des questions à la Chambre des communes ?*	○ Yes *Oui*	○ No *Non*	● NA *SO*
32. If yes, would the records provided add more information to what is already in the public domain? *Si oui, est-ce que les documents fournis transmettent des informations additionnelles à ce qui était déjà du domaine public?*	○ Yes *Oui*	○ No *Non*	● NA *SO*
33. Do the records contain information that would draw scrutiny to the department if it was disclosed to the media? / *Est-ce que les documents contiennent de l'information qui pourrait attirer l'attention sur le ministère si elle était divulguée aux médias?*	○ Yes *Oui*	● No *Non*	○ NA *SO*

Add new SME / Ajouter EM | Remove SME / Enlever EM

26. Subject Matter Expert Contact Information / *Coordonnées de l'expert en la matière* # 3

Name / *Nom*	Nancy Aubertin	**Email *Courriel***	nancy.aubertin@hc-sc.gc.ca
Directorate/ Division/Bureau *Direction/Division/Bureau*	**MHPD**	**Phone # / *# de téléphone***	613-297-6319

Overview of Retrieved Documents / *Aperçu des documents récupérés*

27. Total number of pages of retrieved documents / *Nombre total de pages récupérées*

Size of electronic documents (MB) / *Taille des documents électroniques (MB)*	0.3	Hard copy documents (pages) / *Documents en format papier (pages)*	
Approximate total number of pages / *Nombre total approximatif de pages*	5		
28. Retrieval time (hours) / *Temps de récupération (en heures)*			

Disclosure Recommendation / *Recommandation portant sur la divulgation*

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ATIA 28

NOTE: Upon filling out the sections under "Disclosure Recommendations", you are NOT required to perform a line-by-line review unless you feel that it is required to provide your recommendations. / ***En complétant les sections sous « Recommandations de divulgation », on ne s'attend PAS à ce qu'un examen ligne-par-ligne soit effectué à moins que ce soit jugé nécessaire pour fournir vos recommandations.***

29. To the best of our knowledge, some of the records contain the following elements. / ***Au meilleur de notre connaissance, certains des documents renferment les éléments suivants.*** **(Please check appropriate boxes. /** ***Veuillez cocher les cases appropriées.*****)**

☐ **(a) Third Party Information** *Renseignements de tiers*	☑ **(c) Federal/Provincial/Territorial Implication /** *Incidence fédérale/provinciale/territoriale*	☐ **(e) Personal Information** *Renseignements personnels*
☑ **(b) Advice or recommendation** *Avis ou recommandation*	☐ **(d) Litigation Issues/Investigations** *Questions litigieuses/enquêtes*	☐ **(f) Cabinet confidences** *Documents confidentiels du Cabinet*

30. Please identify any sensitivities and concerns about the disclosure of the records. If (a), (b), (c) or (d) is selected in the section above, please include the supporting details below. Please check one of the options below and provide a rationale. /
Veuillez identifier les sensibilités et les préoccupations portant sur la divulgation des documents. Si (a), (b), (c) ou (d) a été sélectionné à la section ci-dessus , veuillez fournir les détails à l'appui. Veuillez cocher l'une des options suivantes.

Option A:
○ **Full disclosure**: It is recommended that the records be released in full.
Communication totale: *Le bureau n'a pas d'objection à ce que les documents soient entièrement divulgués.*

Option B:
● **Partial disclosure:** As explained in the rationale below, it is recommended that records or portions of records be severed.
Communication partielle: *Tel que décrit dans la justification ci-dessous, il est recommandé que certains des documents ou qu'une partie des documents soient prélevés.*

Option C:
○ **Disclosure withheld entirely:** As explained in the rationale below, it is recommended that none of the records be disclosed.
Communication totale déconseillée: *Tel que décrit dans la justification ci-dessous, il est recommandé qu'aucun des documents ne soit divulgué.*

Rationale / ***Justification***

[redacted]

31. Have issue(s) associated with this request previously received media attention or raised questions in the House of Commons? *Est-ce que les questions associées à cette demande ont reçues l'attention des médias ou soulevées des questions à la Chambre des communes ?*	○ Yes *Oui*	○ No *Non*	● NA *SO*
32. If yes, would the records provided add more information to what is already in the public domain? *Si oui, est-ce que les documents fournis transmettent des informations additionnelles à ce qui était déjà du domaine public?*	○ Yes *Oui*	○ No *Non*	● NA *SO*
33. Do the records contain information that would draw scrutiny to the department if it was disclosed to the media? / *Est-ce que les documents contiennent de l'information qui pourrait attirer l'attention sur le ministère si elle était divulguée aux médias?*	○ Yes *Oui*	● No *Non*	○ NA *SO*

Add new SME / Ajouter EM | Remove SME / Enlever EM

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26. Subject Matter Expert Contact Information / *Coordonnées de l'expert en la matière #* 4

Name / *Nom*	Marie-Claude Brutus López	**Email *Courriel***	marie-claude.brutus.lopez@canada.ca
Directorate/ Division/Bureau *Direction/Division/Bureau*	**MHPD**	**Phone # / *# de téléphone***	343-542-2953

Overview of Retrieved Documents / *Aperçu des documents récupérés*

27. Total number of pages of retrieved documents / *Nombre total de pages récupérées*

Size of electronic documents (MB) / *Taille des documents électroniques (MB)*	11.34	Hard copy documents (pages) / *Documents en format papier (pages)*	
Approximate total number of pages / *Nombre total approximatif de pages*	189		
28. Retrieval time (hours) / *Temps de récupération (en heures)*	0.25		

Disclosure Recommendation / *Recommandation portant sur la divulgation*

NOTE: Upon filling out the sections under "Disclosure Recommendations", you are NOT required to perform a line-by-line review unless you feel that it is required to provide your recommendations. / *En complétant les sections sous « Recommandations de divulgation », on ne s'attend PAS à ce qu'un examen ligne-par-ligne soit effectué à moins que ce soit jugé nécessaire pour fournir vos recommandations.*

29. To the best of our knowledge, some of the records contain the following elements. / *Au meilleur de notre connaissance, certains des documents renferment les éléments suivants*. (Please check appropriate boxes. / *Veuillez cocher les cases appropriées.*)

☑ **(a) Third Party Information** *Renseignements de tiers*	☐ **(c) Federal/Provincial/Territorial Implication / *Incidence fédérale/provinciale/territoriale***	☐ **(e) Personal Information** *Renseignements personnels*
☑ **(b) Advice or recommendation** *Avis ou recommandation*	☐ **(d) Litigation Issues/Investigations** *Questions litigieuses/enquêtes*	☐ **(f) Cabinet confidences** *Documents confidentiels du Cabinet*

30. Please identify any sensitivities and concerns about the disclosure of the records. If (a), (b), (c) or (d) is selected in the section above, please include the supporting details below. Please check one of the options below and provide a rationale. /
Veuillez identifier les sensibilités et les préoccupations portant sur la divulgation des documents. Si (a), (b), (c) ou (d) a été sélectionné à la section ci-dessus , veuillez fournir les détails à l'appui. Veuillez cocher l'une des options suivantes.

Option A:
○ **Full disclosure**: It is recommended that the records be released in full.
Communication totale: *Le bureau n'a pas d'objection à ce que les documents soient entièrement divulgués.*

Option B:
● **Partial disclosure:** As explained in the rationale below, it is recommended that records or portions of records be severed.
Communication partielle: *Tel que décrit dans la justification ci-dessous, il est recommandé que certains des documents ou qu'une partie des documents soient prélevés.*

Option C:
○ **Disclosure withheld entirely:** As explained in the rationale below, it is recommended that none of the records be disclosed.
Communication totale déconseillée: *Tel que décrit dans la justification ci-dessous, il est recommandé qu'aucun des documents ne soit divulgué.*

Rationale / *Justification*

[redacted]

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31. Have issue(s) associated with this request previously received media attention or raised questions in the House of Commons? *Est-ce que les questions associées à cette demande ont reçues l'attention des médias ou soulevées des questions à la Chambre des communes ?*	○ Yes *Oui*	◉ No *Non*	○ NA *SO*
32. If yes, would the records provided add more information to what is already in the public domain? *Si oui, est-ce que les documents fournis transmettent des informations additionnelles à ce qui était déjà du domaine public?*	○ Yes *Oui*	○ No *Non*	◉ NA *SO*
33. Do the records contain information that would draw scrutiny to the department if it was disclosed to the media? / *Est-ce que les documents contiennent de l'information qui pourrait attirer l'attention sur le ministère si elle était divulguée aux médias?*	○ Yes *Oui*	○ No *Non*	◉ NA *SO*

Add new SME / Ajouter EM | Remove SME / Enlever EM

26. Subject Matter Expert Contact Information / *Coordonnées de l'expert en la matière* # 5

Name / *Nom*	Céline Leclerc	**Email *Courriel***	celine.leclerc@hc-sc.gc.ca
Directorate/ Division/Bureau *Direction/Division/Bureau*	**MHPD**	**Phone # / # *de téléphone***	613-793-5862

Overview of Retrieved Documents / *Aperçu des documents récupérés*

27. Total number of pages of retrieved documents / *Nombre total de pages récupérées*

Size of electronic documents (MB) / *Taille des documents électroniques (MB)*	2.8	Hard copy documents (pages) / *Documents en format papier (pages)*	
Approximate total number of pages / *Nombre total approximatif de pages*	46.666667		
28. Retrieval time (hours) / *Temps de récupération (en heures)*	8		

Disclosure Recommendation / *Recommandation portant sur la divulgation*

NOTE: Upon filling out the sections under "Disclosure Recommendations", you are NOT required to perform a line-by-line review unless you feel that it is required to provide your recommendations. / *En complétant les sections sous « Recommandations de divulgation », on ne s'attend PAS à ce qu'un examen ligne-par-ligne soit effectué à moins que ce soit jugé nécessaire pour fournir vos recommandations.*

29. To the best of our knowledge, some of the records contain the following elements. / *Au meilleur de notre connaissance, certains des documents renferment les éléments suivants*. (Please check appropriate boxes. / *Veuillez cocher les cases appropriées.*)

☐ **(a) Third Party Information** *Renseignements de tiers*	☑ **(c) Federal/Provincial/Territorial Implication / *Incidence fédérale/provinciale/territoriale***	☐ **(e) Personal Information** *Renseignements personnels*
☑ **(b) Advice or recommendation** *Avis ou recommandation*	☐ **(d) Litigation Issues/Investigations** *Questions litigieuses/enquêtes*	☐ **(f) Cabinet confidences** *Documents confidentiels du Cabinet*

30. Please identify any sensitivities and concerns about the disclosure of the records. If (a), (b), (c) or (d) is selected in the section above, please include the supporting details below. Please check one of the options below and provide a rationale. /
Veuillez identifier les sensibilités et les préoccupations portant sur la divulgation des documents. Si (a), (b), (c) ou (d) a été sélectionné à la section ci-dessus , veuillez fournir les détails à l'appui. Veuillez cocher l'une des options suivantes.

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Option A:

(●) **Full disclosure**: It is recommended that the records be released in full.
Communication totale: *Le bureau n'a pas d'objection à ce que les documents soient entièrement divulgués.*

Option B:

( ) **Partial disclosure:** As explained in the rationale below, it is recommended that records or portions of records be severed.
Communication partielle: *Tel que décrit dans la justification ci-dessous, il est recommandé que certains des documents ou qu'une partie des documents soient prélevés.*

Option C:

( ) **Disclosure withheld entirely:** As explained in the rationale below, it is recommended that none of the records be disclosed.
Communication totale déconseillée: *Tel que décrit dans la justification ci-dessous, il est recommandé qu'aucun des documents ne soit divulgué.*

Rationale / *Justification*

Even though our records provide advise and recommendation which has federal/provincial/territorial implications, we don't believe they contain any sensitivity and concern; therefore we recommend the records to be released in full.

31. Have issue(s) associated with this request previously received media attention or raised questions in the House of Commons? *Est-ce que les questions associées à cette demande ont reçues l'attention des médias ou soulevées des questions à la Chambre des communes ?*	( ) Yes *Oui*	(●) No *Non*	( ) NA *SO*
32. If yes, would the records provided add more information to what is already in the public domain? *Si oui, est-ce que les documents fournis transmettent des informations additionnelles à ce qui était déjà du domaine public?*	( ) Yes *Oui*	( ) No *Non*	(●) NA *SO*
33. Do the records contain information that would draw scrutiny to the department if it was disclosed to the media? / *Est-ce que les documents contiennent de l'information qui pourrait attirer l'attention sur le ministère si elle était divulguée aux médias?*	( ) Yes *Oui*	(●) No *Non*	( ) NA *SO*

Add new SME / Ajouter EM | Remove SME / Enlever EM

40. Check this box if a Director's approval is required. / *Cocher cette case si l'approbation du directeur est requise.* ☑

Director's Approval / *Approbation du directeur*

SME # / *# EM*	Director's Signature / *Signature du directeur*	Print Name / *Nom en lettres moulées*	Date
1	Simon, Craig — Digitally signed by Simon, Craig Date: 2023.01.12 12:43:26 -05'00'	Craig Simon	January 12, 2023
5	HowardHoszko, Erin — Digitally signed by HowardHoszko, Erin DN: C=CA, O=GC, OU=HC-SC, CN="HowardHoszko, Erin" Reason: I am approving this document Location: your signing location here Date: 2023.01.10 10:30:52-05'00' Foxit PDF Editor Version: 11.2.1	Erin Howard-Hoszko	January 10, 2023

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41. Check this box to open the Director General's (DG) signature block. / *Cliquer sur cette case pour ouvrir le bloc de signature du directeur général (DG).* ☑

Director General's Approval / *Approbation du directeur général*

To the best of my knowledge, this is to confirm that: / *Au meilleur de ma connaissance, ceci est pour confirmer que*:

(a) **"Nil" response / *Réponse « nulle »*** (refers to box 14 / *fait référence à la case 14*)
This request should not have been tasked to our office. / *Cette demande n'aurait pas dû nous être assignée.* ○

(b) **"Nil" response / *Réponse « nulle »*** *(refers to box 16 / fait référence à la case 16*)
A thorough search has been performed at the "assessment" step and no relevant records could be located. /
Une recherche approfondie a été effectuée à l'étape de l'estimation et aucun document n'a pu être localisé. ○

(c) **"Nil" response / *Réponse « nulle »*** *(refers to box 24 / fait référence à la case 24*)
A thorough search has been performed at the "retrieval of records" step and no relevant records were located. /
Une recherche approfondie a été effectuée à l'étape de « la récupération des documents » et aucun document pertinent n'a été localisé. ○

(d) **Search performed, records retrieved / *Recherche effectuée, documents récupérés*** (refers to box 25 */ fait reference à la case 25)*
A thorough search has been performed, relevant records and a context are provided, information on the sensitivity of the file is provided, and a quality assurance (embedded attachments, duplicates, missing records, missing rationale, collapsed emails; archived emails, password protected documents, relevancy, corrupted records, blank pages, readability) has been performed. / *Une recherche approfondie a été effectuée, les documents pertinents et un contexte sont fournis, l'information portant sur la nature délicate du dossier est fournie, et l'assurance de la qualité (pièces jointes intégrées, doublons, documents manquants, justification manquante, courriels comprimés, courriels archivés, documents protégés avec un mot de passe, pertinence, documents corrompus, pages blanches, lisibilité) a été effectuée.* ◉

Signature [redacted]

Digitally signed by Sommerer, Sophie
DN: C=CA, O=GC, OU=HC-SC, CN="Sommerer, Sophie"
Reason: I am approving this document
Location: Ottawa, Ontario
Date: 2023.01.12 13:39:11-05'00'
Foxit PDF Editor Version: 11.2.1

Print Name / ***Nom en lettres moulées*** **MHPD, Sophie Sommerer, SED, delegated by DG**

Date

For PSIA use only / À l'usage de L'EISP

45. Please check this box if the working copy of the retrieved records have quality issues. / *Cocher cette case si la copie de travail des documents récupérés contient des problèmes de qualité.* ☐

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Issues Management System
Sent: 2023-01-18 4:04 PM
To: PSIA PRCI / EISP DPRC (HC/SC)
Subject: IMS - A-2022-001233 - File Sent to ATIP - New comment (Notify PSIA: No)

A-2022-001233

Comment from: PSIA Christopher Bones
Subject: File Sent to ATIP
File assigned to:

- PSIA Christopher Bones
- PSIA Rewethee Savuntharanathan

Comment:

Hello,

The working copy and the signed summary of recommendations for this file can be located in the ATIP Division dropbox (Y drive). \\Ncr-a_irbv2s\irbv2\ATIP SHARE\HC\HPFB\A-2022\A-2022-001233

Please note that PSIA considers this file closed.

Thank you,

Chris

OPIs notified:
N/A

Individual users notified:

- ATIP Margarita A Sorokina

File link:
https://psia-pro.hres.ca/content/2022-001233

Issues Management System
For optimal performance, please use Google Chrome. If links do not bring you to Google Chrome by default, you can copy and paste any URLs into Google Chrome.

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ATIA - 23

EXTENSION JUSTIFICATION FORM

File #: A-2022-001233 / MS **Analyst responsible:** Margarita Sorokina

Paragraph (para) 9(1)(a) - Considerations for determining allowable extension under the *Access to Information (ATI) Act*:		
1)	Is the request for a large volume of records (>500 pages)? (yes/no) If you answered no, proceed to question 2, if yes, proceed to question 1(a)	
	a) Does the retrieval require compilation of a large volume of paper records? (yes / no)	
2)	What is the estimated volume of relevant records?	
3)	Will processing this request impact regular ATIP operations? (yes / no)	
4)	What is the estimated time required for the Office of Primary Interest (OPI) to locate *all* of the relevant records?	
5)	Does the retrieval of records require the OPI to search through large or complex volumes of paper records? (yes / no)	
6)	Will this retrieval impact the regular operations of the OPI? Reason for the OPI not to be able to retrieve records during this era. (Covid Pandemic) (yes / no)	
7)	Is this request complex? (yes / no)	
	If any of the above factors apply to this request, please elaborate in the space below:	
	Extension under para.9(1)(a) =	**0 days**

Para. 9(1)(b) - Considerations for determining allowable extension under the *ATI Act*:		
1)	Are consultations required to complete the review? (yes / no)	Yes
2)	How many consultations are required?	1
3)	How many pages is the consultation with the largest volume? And/or How many pages require consultation? How long is estimated to complete the pre-severing of the records for consultation, and how many different sets are required?	6 pages
3)	Based on the volume of associated records, what is the estimated amount of time required to complete all consultations.	Within 60 days
4)	Are *consecutive* consultations required? (yes / no)	No
	If any of the above factors apply to this request, please elaborate in the space below: • HPFB [redacted]	
5)	Will processing the required TPNs impact other operations? (yes / no) Are 3rd parties available to receive or process consultations	
	Extension under para.9(1)(b) =	**60 days**

Para. 9(1)(c) - Considerations for determining allowable extension under the *ATI Act*		
1)	Are s.27 Third Party Notifications (TPNs) required? (yes / no)	
2)	How many s.27 TPNs are required?	
3)	Will processing the required TPNs impact other operations? (yes / no) Are 3rd parties available to receive or process consultations	
	If yes, describe the complexities presented by the TPNs required for this request:	

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

ATIA - 19(1)

EXTENSION JUSTIFICATION FORM

	(max. 60 days) **Extension under para.9(1)(c) =**	**0 days**

Total Extension Applied by Day 30:	
Within the first 30 days of this request, the total overall legislative extension applied is:	**60 days**

Note: *The OIC must be notified of all extensions over 30 days*
When 9(1)(b) and 9(1)(c) are claimed together, the extensions run concurrently
All extensions over 90 days require contact with requester (for negotiation/notification) prior to sign-off.
All extensions of 181 to 364 days require the approval of the Manager.
All extensions of 365 days or more require the approval of the Manager and Director.

Signatures:
Analyst: [redacted] Digitally signed by Sorokina, Margarita DN: C=CA, O=GC, OU=HC-SC, CN="Sorokina, Margarita" Date: 2023.01.19 13:00:08-05'00' **Date:** _____

Team Leader: _____ **Date:** _____

ADDITIONAL JUSTIFICATION

Since the beginning of the stay/work from home orders, there are third party companies who have closed their operations and only have limited access to review and provide recommendations for the application of section 20. Many of the 3rd parties are fully consumed with the current state of the industry researching and trials of possible vaccines for Corona Virus or making appropriate necessary complemental equipment ie: hand sanitizers and all PPE equipment.

Many of our branches are also fully engaged with different areas of the Covid-19 Pandemic and the retrieval of records is limited. Assessments are still being sent in order to preserve any records relevant to the request. Without a complete assessment response from the Branch we can only estimate the volume or complexity based on different variables, i.e. similar wording/types, analyst's previous experience in processing comparable requests.

It is necessary to carefully review the volume of pages that a Branch can estimate or retrieve; identify what information belongs to whom, conduct research as to the level of sensitivity and whether information is publicly available to provide pre-severed records with proposed redactions (per requirements of Merck Frosst) and obtain the input from each third party. In turn, these recommendations need to be carefully analyzed to determine whether the redactions can be substantiated, at times requiring follow up with the third parties.

This extension represents the shortest possible time Health Canada feels it could support in the current circumstances. While we all agree in the importance of access to information, we can also agree that given these unprecedented events that these are reasonable courses of action.

Health Canada makes every effort to minimise extensions and ensure that all extensions taken be reasonable in the circumstances. Processing this request in a shorter time period would have an unreasonable interference on operations of all implicated sectors of Health Canada.

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Our file: A-2022-001233 / MS

By email

[redacted]

Dear [redacted]

This is further to your request made under the *Access to Information Act* (the Act) for the following information:

> **I am making a formal Access to Information request to Health Canada and Public Health Canada {(PHAC)} regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.**

Pursuant to paragraph 9(1)(b) of the Act, an extension of up to 60 days is required to conduct consultations outside the department. Please note that it is important to us to complete the processing of your request in a timely manner.

Should you have any questions or concerns about the processing of your request, please do not hesitate to contact Margarita Sorokina, the analyst responsible for this file, either by phone at 343-572-7638 or by email at margarita.a.sorokina@hc-sc.gc.ca, with reference to our file number cited above.

Canada

Page: 26 of/de 79
A2023001055

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Please be advised that you are entitled to complain to the Office of the Information Commissioner of Canada concerning the processing of your request within 60 days of the receipt of this notice. In the event you decide to avail yourself of this right, your notice of complaint can be made online at: https://www.oic-ci.gc.ca/en/submitting-complaint or by mail to:

Office of the Information Commissioner of Canada
30 Victoria Street
Gatineau, Quebec K1A 1H3

We are happy to be able to offer you a new and fast way to receive answers to your inquiries at no additional cost to you. Canada Post's Connect service is a secure messaging service that protects your documents, files and messages (see attached). As a result, your identity and all information sent to our office will be protected, and your privacy rights will be respected at all times under the *Privacy Act*.

Once you have created your Connect account, we ask that you inform our office by email at: atip-aiprp@hc-sc.gc.ca

Yours sincerely,

[redacted]
Digitally signed by Wilson, C
Date: 2023.01.19 13:41:55-05'00'
Foxit PDF Editor Version: 11.2.1

Carrie-Ann Wilson
Team Leader

c.c.: Office of the Information Commissioner of Canada

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada / Santé Canada

We are now offering Canada Post's Connect service

Health Canada's Access to Information and Privacy (ATIP) Office is now offering requesters an alternative way to receive responses to requests submitted under the *Access to Information Act* and the *Privacy Act.* Connect is a service that allows you to receive documents digitally in a safe, secure and timely manner. And there is **no cost to you!**

New to Connect? Simply:
1) open a free account at https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page, and then
2) send us an email at atip-aiprp@hc-sc.gc.ca to let us know that you wish to receive a response to your request through the Connect interface. Please include the email address linked to your Connect account and reference the request number in your response.

Already have a Connect account? Simply send us an email at atip-aiprp@hc-sc.gc.ca and include the information noted above.

Once you have registered for this service and notified us of your interest in receiving responses via Connect, we will send you an email when our response is ready for you to access.

Connect is a secure messaging service that offers protection for your documents, files and messages under the *Canada Post Corporation Act* and the Criminal Code of Canada. This means you can be sure that any information being shared remains secure and supports compliance with federal privacy regulations.

For more information about how Connect works, please visit:

https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Our file: A-2022-001233 / MS

Dear

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Should you have any questions or concerns about the processing of your request, please do not hesitate to contact Margarita Sorokina, the analyst responsible for this file, either by phone at 343-572-7638 or by email at margarita.a.sorokina@hc-sc.gc.ca, with reference to our file number cited above.

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Canada

Page: 29 of/de 79
A2023001055

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Office of the Information Commissioner of Canada
30 Victoria Street
Gatineau, Quebec K1A 1H3

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Once you have created your Connect account, we ask that you inform our office by email at: atip-aiprp@hc-sc.gc.ca

Yours sincerely,

[redacted]
Digitally signed by Wilson, C
Date: 2023.01.19 13:43:06-05'00'
Foxit PDF Editor Version: 11.2.1

Carrie-Ann Wilson
Team Leader

c.c.: Office of the Information Commissioner of Canada

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada / Santé Canada

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New to Connect? Simply:
1) open a free account at https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page, and then
2) send us an email at atip-aiprp@hc-sc.gc.ca to let us know that you wish to receive a response to your request through the Connect interface. Please include the email address linked to your Connect account and reference the request number in your response.

Already have a Connect account? Simply send us an email at atip-aiprp@hc-sc.gc.ca and include the information noted above.

Once you have registered for this service and notified us of your interest in receiving responses via Connect, we will send you an email when our response is ready for you to access.

Connect is a secure messaging service that offers protection for your documents, files and messages under the *Canada Post Corporation Act* and the Criminal Code of Canada. This means you can be sure that any information being shared remains secure and supports compliance with federal privacy regulations.

For more information about how Connect works, please visit:

https://www.canadapost-postescanada.ca/cpc/en/business/postal-services/digital-mail/epost-connect.page

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-01-19 2:25 PM
To: general@oic-ci.gc.ca
Subject: A-2022-001233 Extletter
Attachments: (OIC Copy) ExtLetter 9(1)b(signed)-A-2022-001233-2023-01-19.pdf

---

Hello,
Please find attached the Extletter

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: general@oic-ci.gc.ca
Sent: 2023-01-19 2:25 PM
To: Sorokina, Margarita A (HC/SC)
Subject: Avis de réception / Acknowledgement of receipt

Merci d'avoir écrit au Commissariat à l'information du Canada. Nous acheminerons votre message au responsable concerné pour en faire le suivi.

L'envoi d'un document de la Cour à cette adresse courriel ne constitue pas une signification à la Commissaire à l'information. Pour signifier un document, veuillez l'envoyer à : legal@ci-oic.gc.ca

Thank you for writing to the Office of the Information Commissioner. We will forward your message to the appropriate manager to follow up.
Sending a court document to this e-mail address does not constitute service on the Information Commissioner. If you wish to serve a court document, please send it to: legal@oic-ci.gc.ca

Unité de Correspondance

Division de la gestion de l'information et des technologies Commissariat à l'Information du Canada / Gouvernement du Canada

general@ci-oic.gc.ca / Tél. : 1-800-267-0441

Correspondence Unit

Information Management & Technology Division Office of the Information Commissioner of Canada / Government of Canada

general@oic-ci.gc.ca / Tel. : 1-800-267-0441

N'hésitez pas à me répondre dans la langue officielle de votre choix / Please feel free to reply in the official language of your choice

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

ATIA - 23

EXTENSION JUSTIFICATION FORM

File #: A-2022-001233 / MS **Analyst responsible:** Margarita Sorokina

Paragraph (para) 9(1)(a) - Considerations for determining allowable extension under the *Access to Information (ATI) Act*:		
1)	Is the request for a large volume of records (>500 pages)? (yes/no) If you answered no, proceed to question 2, if yes, proceed to question 1(a)	
	a) Does the retrieval require compilation of a large volume of paper records? (yes / no)	
2)	What is the estimated volume of relevant records?	
3)	Will processing this request impact regular ATIP operations? (yes / no)	
4)	What is the estimated time required for the Office of Primary Interest (OPI) to locate *all* of the relevant records?	
5)	Does the retrieval of records require the OPI to search through large or complex volumes of paper records? (yes / no)	
6)	Will this retrieval impact the regular operations of the OPI? Reason for the OPI not to be able to retrieve records during this era. (Covid Pandemic) (yes / no)	
7)	Is this request complex? (yes / no)	
	If any of the above factors apply to this request, please elaborate in the space below:	
	Extension under para.9(1)(a) =	**0 days**

Para. 9(1)(b) - Considerations for determining allowable extension under the *ATI Act*:		
1)	Are consultations required to complete the review? (yes / no)	Yes
2)	How many consultations are required?	1
3)	How many pages is the consultation with the largest volume? And/or How many pages require consultation? How long is estimated to complete the pre-severing of the records for consultation, and how many different sets are required?	6 pages
3)	Based on the volume of associated records, what is the estimated amount of time required to complete all consultations.	Within 60 days
4)	Are *consecutive* consultations required? (yes / no)	No
	If any of the above factors apply to this request, please elaborate in the space below: • HPFB [redacted]	
5)	Will processing the required TPNs impact other operations? (yes / no) Are 3rd parties available to receive or process consultations	
	Extension under para.9(1)(b) =	**60 days**

Para. 9(1)(c) - Considerations for determining allowable extension under the *ATI Act*		
1)	Are s.27 Third Party Notifications (TPNs) required? (yes / no)	
2)	How many s.27 TPNs are required?	
3)	Will processing the required TPNs impact other operations? (yes / no) Are 3rd parties available to receive or process consultations	
	If yes, describe the complexities presented by the TPNs required for this request:	

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

EXTENSION JUSTIFICATION FORM

	(max. 60 days) **Extension under para.9(1)(c) =**	**0 days**

Total Extension Applied by Day 30:	
Within the first 30 days of this request, the total overall legislative extension applied is:	**60 days**

Note: *The OIC must be notified of all extensions over 30 days*
When 9(1)(b) and 9(1)(c) are claimed together, the extensions run concurrently
All extensions over 90 days require contact with requester (for negotiation/notification) prior to sign-off.
All extensions of 181 to 364 days require the approval of the Manager.
All extensions of 365 days or more require the approval of the Manager and Director.

Signatures:
Analyst: [redacted] Digitally signed by Sorokina, Margarita DN: C=CA, O=GC, OU=HC-SC, CN="Sorokina, Margarita" Date: 2023.01.19 13:00:08-05'00' **Date:** _____

Team Leader: [redacted] Digitally signed by Wilson, C Date: 2023.01.19 13:40:16-05'00' Foxit PDF Editor Version: 11.2.1 **Date:** _____

ADDITIONAL JUSTIFICATION

Since the beginning of the stay/work from home orders, there are third party companies who have closed their operations and only have limited access to review and provide recommendations for the application of section 20. Many of the 3rd parties are fully consumed with the current state of the industry researching and trials of possible vaccines for Corona Virus or making appropriate necessary complemental equipment ie: hand sanitizers and all PPE equipment.

Many of our branches are also fully engaged with different areas of the Covid-19 Pandemic and the retrieval of records is limited. Assessments are still being sent in order to preserve any records relevant to the request. Without a complete assessment response from the Branch we can only estimate the volume or complexity based on different variables, i.e. similar wording/types, analyst's previous experience in processing comparable requests.

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This extension represents the shortest possible time Health Canada feels it could support in the current circumstances. While we all agree in the importance of access to information, we can also agree that given these unprecedented events that these are reasonable courses of action.

Health Canada makes every effort to minimise extensions and ensure that all extensions taken be reasonable in the circumstances. Processing this request in a shorter time period would have an unreasonable interference on operations of all implicated sectors of Health Canada.

CONSULT-WITHHELD / CONSULTER-RETENUE

Is(Are) exempted and/or excluded pursuant to section(s)
est(sont) exemptée(s) et/ou exclus en vertu de(s)(l')article(s)

23

The head of a government institution may refuse to disclose any record requested under this Act that contains information that is subject to solicitor-client privilege

Le responsable d'une institution fédérale peut refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client

CONSULT-WITHHELD / CONSULTER-RETENUE

Is(Are) exempted and/or excluded pursuant to section(s)
est(sont) exemptée(s) et/ou exclus en vertu de(s)(l')article(s)

19(1)
Subject to subsection (2), the head of a government institution shall refuse to disclose any record requested under this Act that contains personal information as defined in section 3 of the Privacy Act
Sous réserve du paragraphe (2), le responsable d'une institution fédérale est tenu de refuser la communication de documents contenant les renseignements personnels visés à l'article 3 de la Loi sur la protection des renseignements personnels

23
The head of a government institution may refuse to disclose any record requested under this Act that contains information that is subject to solicitor-client privilege
Le responsable d'une institution fédérale peut refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Bélec, Christine (HC/SC)

From: Tompkins, Tabatha (HC/SC)
To: Sorokina, Margarita A (HC/SC)
Sent: 2023-03-08 8:39 AM
Subject: Read [redacted]

Your message

To: Tompkins, Tabatha (HC/SC)
Subject [redacted]
Sent: Wednesday, March 8, 2023 8:21:59 AM (UTC-05:00) Eastern Time (US & Canada)

was read on Wednesday, March 8, 2023 8:38:19 AM (UTC-05:00) Eastern Time (US & Canada).

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-03-08 8:22 AM
To: Tompkins, Tabatha (HC/SC)
Cc: Kelly, Leah (HC/SC)
Subject: [redacted]
Attachments: [redacted]

Hi Tabatha,
Please find attached [redacted] Please respond by **March 27, 2023**.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Schiffer-Graham, Anais (HC/SC)
Sent: 2023-03-24 1:22 PM
To: Sorokina, Margarita A (HC/SC)
Cc: Kelly, Leah (HC/SC); Tompkins, Tabatha (HC/SC)
Subject: RE: [redacted]

Good afternoon,

[redacted]

Thank you,

Anaïs Schiffer-Graham
Paralegal, Health Legal Services
anais.schiffer-graham@hc-sc.gc.ca

PROTÉGÉ - Secret professionnel de l'avocat / PROTECTED - Solicitor-Client Privilege

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: 2023-03-08 8:22 AM
To: Tompkins, Tabatha (HC/SC) <tabatha.tompkins@hc-sc.gc.ca>
Cc: Kelly, Leah (HC/SC) <leah.kelly@hc-sc.gc.ca>
Subject: [redacted]

Hi Tabatha,
Please find attached [redacted] Please respond by **March 27, 2023**.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Savuntharanathan, Rewethee (HC/SC)
Sent: 2023-07-18 3:14 PM
To: Sorokina, Margarita A (HC/SC)
Cc: PSIA PRCI / EISP DPRC (HC/SC)
Subject: RE: A-2022-001233/ MS - Enquiry

Good afternoon Margarita,

No problem! We have received responses to your additional questions. Please see the OPI responses in red below:

1. **PROS** (highlighted in pdf). Is PROS a part of Health Canada platform OR represents another organisation? **PROS is the acronym for the name of a section within Health Canada. Specifically, within HPFB-MHPD-HPSEB. It stands for Public, Regulatory affairs, and Outreach Section.**
2. The second document is in reference to **PUB-001826**. Does this number refer to Health Canada internal correspondence that requires protection? Please also advise. **The PUB number is indeed an internal number for tracking purposes. However, it does not require protection.**

If you have any further questions, feel free to reach out to me.

Kind regards,

Rewethee Savuntharanathan
(she | elle)

Regulatory Affairs Officer
Proprietary and Scientific Information Assessment / Information and Scientific Openness Division
Resource Management and Operations Directorate / Health Products and Food Branch
Health Canada / Government of Canada
rewethee.savuntharanathan@hc-sc.gc.ca

Agente des Affaires Réglementaires
Évaluation de l'information scientifique et de propriété / Division de la science de l'information et de l'ouverture
Direction de la gestion des ressources et des opérations / Direction générale des produits de santé et des aliments
Santé Canada / Gouvernement du Canada
rewethee.savuntharanathan@hc-sc.gc.ca

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: Thursday, July 13, 2023 7:49 AM
To: Savuntharanathan, Rewethee (HC/SC) <rewethee.savuntharanathan@hc-sc.gc.ca>
Cc: PSIA PRCI / EISP DPRC (HC/SC) <psia.prci-eisp.dprc@hc-sc.gc.ca>
Subject: RE: A-2022-001233/ MS - Enquiry

Thank you for your assistance☺

Margarita

From: Savuntharanathan, Rewethee (HC/SC) <rewethee.savuntharanathan@hc-sc.gc.ca>
Sent: Wednesday, July 12, 2023 4:00 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Cc: PSIA PRCI / EISP DPRC (HC/SC) <psia.prci-eisp.dprc@hc-sc.gc.ca>
Subject: RE: A-2022-001233/ MS - Enquiry

Hi Margarita,

I have reached out to the OPI regarding your additional questions and will get back to you soon.

For you initial question, we have received the following response:
MHPD: *"The "MRH" numbers represent tracking numbers used internally for the purpose of tracking correspondences received in the Canada Vigilance Program's generic inbox. These numbers do not require protection."*

Kind regards,

Rewethee Savuntharanathan
(she | elle)

Regulatory Affairs Officer
Proprietary and Scientific Information Assessment / Information and Scientific Openness Division
Resource Management and Operations Directorate / Health Products and Food Branch
Health Canada / Government of Canada
rewethee.savuntharanathan@hc-sc.gc.ca

Agente des Affaires Réglementaires
Évaluation de l'information scientifique et de propriété / Division de la science de l'information et de l'ouverture
Direction de la gestion des ressources et des opérations / Direction générale des produits de santé et des aliments
Santé Canada / Gouvernement du Canada
rewethee.savuntharanathan@hc-sc.gc.ca

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: Wednesday, July 12, 2023 11:50 AM
To: Savuntharanathan, Rewethee (HC/SC) <rewethee.savuntharanathan@hc-sc.gc.ca>
Cc: PSIA PRCI / EISP DPRC (HC/SC) <psia.prci-eisp.dprc@hc-sc.gc.ca>
Subject: RE: A-2022-001233/ MS - Enquiry

Hi Rewethee,
ATIP has another enquiry in regards to:

1. **PROS** (highlighted in above pdf).

Is PROS a part of Health Canada platform OR represents another organisation?

2. The second document is in reference to **PUB-001826**. Does this number refer to Health Canada internal correspondence that requires protection? Please also advise.

Thak you very much

Margarita

From: Savuntharanathan, Rewethee (HC/SC) <rewethee.savuntharanathan@hc-sc.gc.ca>
Sent: Tuesday, July 11, 2023 3:53 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Cc: PSIA PRCI / EISP DPRC (HC/SC) <psia.prci-eisp.dprc@hc-sc.gc.ca>
Subject: RE: A-2022-001233/ MS - Enquiry

Hi Margarita,

Thank you, I hope all is well with you too!
I have tasked our OPI to look into this as they are the SME and would be able to provide more insight into what these numbers represent. I will let you know as soon as we receive their response.

Kind regards,

Rewethee Savuntharanathan
(she | elle)

Regulatory Affairs Officer
Proprietary and Scientific Information Assessment / Information and Scientific Openness Division
Resource Management and Operations Directorate / Health Products and Food Branch
Health Canada / Government of Canada
rewethee.savuntharanathan@hc-sc.gc.ca

Agente des Affaires Réglementaires
Évaluation de l'information scientifique et de propriété / Division de la science de l'information et de l'ouverture

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Direction de la gestion des ressources et des opérations / Direction générale des produits de santé et des aliments
Santé Canada / Gouvernement du Canada
rewethee.savuntharanathan@hc-sc.gc.ca

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: Tuesday, July 11, 2023 1:51 PM
To: PSIA PRCI / EISP DPRC (HC/SC) <psia.prci-eisp.dprc@hc-sc.gc.ca>
Cc: Savuntharanathan, Rewethee (HC/SC) <rewethee.savuntharanathan@hc-sc.gc.ca>
Subject: A-2022-001233/ MS - Enquiry

Hello Rewethee,
Hope all is well.
We are currently reviewing A-2022-001233 request and have a quick question in regards to **MRH-0000937/ MRH-0000899** numbers (highlighted pdf.) that appear through the records.
Question:

1. Are those numbers represent a code that requires protection? What these numbers are? Could you please explain

Thank you in advance

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

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Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-07-26 1:53 PM
To: admininfo@bccdc.ca
Subject: Access to Information Consultation - file # A-2022-001233/MS
Attachments: ConsultLetter (BC Centre for Disease Control)(signed)-A-2022-001233-2023-07-26.pdf
Consult Package (BC CENTRE FOR DISEASES CONTROL)-A-2022-001233-2023-07-26.pdf

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Dear Ciaran Aiken,
I am writing with a consultation request from Health Canada for **BC Centre for Disease Control**. This consultation concerns records requested under the *Access to Information Act* that may be of interest to your organization. Please find attached our consultation letter and records for your review. Please respond accordingly.

Should you have any questions, please let me know.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-07-26 3:39 PM
To: Tompkins, Tabatha (HC/SC)
Cc: Schiffer-Graham, Anais (HC/SC)
Subject: [redacted]
Attachments: [redacted]

Hi Tabatha,
Please find attached [redacted] Please respond by **August 15, 2023**.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Admininfo [BCCDC]
Sent: 2023-07-26 1:53 PM
To: Sorokina, Margarita A (HC/SC)
Subject: Automatic reply: Access to Information Consultation - file # A-2022-001233/MS

Thank you for contacting BCCDC.

Please be advised, BCCDC provides provincial guidance, not individual recommendations.

FOR HEALTH RELATED INFORMATION

- Questions about the health of you or your family should be directed to your health care provider or call 8-1-1 to speak with HealthLinkBC.
- 8-1-1 is available 24/7 and translation is available in 130 languages. If you are deaf or hard of hearing, you can contact HealthLinkBC using Video Relay Services (VRS), or Teletypewriter (TTY). Visit Video Relay Services to sign up and give them the number 604-215-5101.

COVID-19 INFORMATION FOR MEMBERS OF THE PUBLIC

- BC COVID-19 Data
- Register to Get Vaccinated
- Treatments for COVID-19
- Long COVID-19 (persistent post-COVID-19 symptoms)
- COVID-19 vaccine information & Frequently Asked Questions
- Travel and the borders
- Rapid antigen testing
- COVID-19 testing
- General information including symptoms, managing COVID-19 illness, self-isolation, precautions and resources

PROVINCIAL AND FEDERAL COVID-19 RESOURCES

- For provincial COVID-19 information including getting vaccinated, access to treatments and public health orders, visit B.C. COVID-19 Response website or contact: ServiceBC at: 1-888-268-4319, available 7 days a week, 7:30am - 8 pm.
- For federal COVID-19 questions including travel requirements and restrictions, contact 1-833-784-4397.

COVID-19 INFORMATION FOR HEALTH CARE PROFESSIONALS

First point of contact is your health organization leadership, infection control team, regional health authority or professional college for enquires.

- COVID-19 therapeutics and treatments
- BC Immunization Manual
- COVID-19 testing, infection control and guidance
- BC COVID-19 Data
- New resources and the latest updates

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

- BCCDC Laboratory Services

CONCERNS, COMPLIMENTS, and COMPLAINTS

Please speak with the person who provided the service, or to the manager of the area. All patients and clients are encouraged to try and resolve any issues at the time and place care is received.
If your concern is not resolved, please follow-up with the Patient Care Quality Office (PCQO) in your Health Authority: Fraser Health - First Nations Health - Interior Health - Island Health - Northern Health Provincial Health Services - Vancouver Coastal Health
BCCDC expects all staff to be courteous and respectful and we ask that citizens do the same when they contact us. We understand that these are uncertain and stressful times but aggression or abuse will not be tolerated.

MEDIA

- Call the Provincial Health Services Authority Media line at 778-867-7472

PRIVACY and FOIs

- Freedom of Information requests and consultations should be submitted to the PHSA's Information Access and Privacy Services at privacyandfoi@phsa.ca or call 1-855-229-9800.

DATA ACCESS

- You can request public health data, BCCDC health records or BCCDC corporate records. Make your request in writing and follow the procedures data access request process.

JOB OPPORTUNITIES

- For the latest job opportunities, please visit the PHSA careers website.

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-07-26 4:27 PM
To: atip / aiprp (HC/SC)
Subject: Consultation (PHAC) file # A-2022-001233/MS

Hello INTAKE,

Please send this consultation to PHAC along with the package attached. Link below provided. Please also save the action in **GC under Consult folder.**

Consult Federal (https://gcdocs.gc.ca/health-sante/llisapi.dll/link/27959156)

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Santé Canada Health Canada
Division de l'accès à l'information et
de la protection des renseignements personnels
7e étage, suite 700, Holland Cross, Tour B
1600 rue Scott, (Arrêt postal: 3107A)
Ottawa (Ontario) K1A 0K9

By Email

Our file: A-2022-001233 / MS

Ciaran Aiken
BC Centre for Disease Control
655 West 12th Avenue
Vancouver, British Columbia
V5Z 4R4

Dear Ciaran Aiken:

Health Canada is processing a request submitted under the *Access to Information Act* (the Act) for the following information:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous

Par courriel

Notre dossier: A-2022-001233 / MS

Ciaran Aiken
BC Centre for Disease Control
655 West 12th Avenue
Vancouver, British Columbia
V5Z 4R4

Ciaran Aiken:

Santé Canada traite une demande présentée en vertu de la *Loi sur l'accès à l'information* (la Loi) à propos des renseignements suivants:

I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

The enclosed documents originated with or may be of concern to the **BC Centre for Disease Control**. We request that you review the documents and provide representations as to their disclosure or non-disclosure.

Les documents ci-joints proviennent de **BC Centre for Disease Control** ou peuvent l'intéresser. Nous vous demandons d'examiner ces documents et de nous fournir des observations quant à leur communication éventuelle.

While the main principle of the legislation is to provide access to records held under the control of the Government of Canada, the Act also provides protection for certain types of information. Section 13 of the Act allows for the protection of information obtained in confidence by the Government of Canada from a provincial or municipal government, or an institution thereof. The key element of this exemption is that the information is "obtained in confidence" and continues to be kept confidential. With this in mind, please highlight the information that should not be disclosed due to its confidentiality and provide a brief rationale in support of your representations.

Bien que le principe fondamental de la Loi consiste à donner accès aux documents relevant du le Gouvernement du Canada, la Loi prévoit également la protection de certains types de renseignements. L'article 13 de la Loi de protège les renseignements obtenus à titre confidentiel par le Gouvernement du Canada auprès de gouvernements provinciaux ou d'administrations municipales, ou de leurs organismes gouvernementaux. L'élément clé de cette exemption est que l'information est « obtenu à titre confidentiel » et qu'elle est toujours tenue confidentiel. En gardant cet élément à l'esprit, veuillez mettre en surbrillance les renseignements qui ne devraient pas être communiqués à cause de leur caractère confidentiel et nous fournir un résumé des arguments qui soutiennent vos observations.

It should be noted that the Act requires government institutions to apply a "severability" rule. This means that a record, as a whole, cannot be protected from access simply because some part of it contains exempt information. We therefore, encourage you to carefully examine the information involved with this in mind. Please also be assured of our

Veuillez noter que la Loi exige des institutions fédérales qu'elles appliquent une règle de « divisibilité ». Cela signifie qu'un dossier ne peut pas être entièrement protégé seulement parce que certains passages renferment des renseignements qui ne doivent pas être communiqués. Par conséquent, nous vous suggérons fortement d'examiner avec attention les renseignements en question à la lumière de

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A2023001055

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

continued willingness to maintain the confidentiality of sensitive information.

cette règle. Nous tenons également à vous assurer que nous veillons continuellement à tenir confidentiels les renseignements de nature délicate.

For your information, a copy of the Act can be found on the Justice Canada web site at:

http://laws-lois.justice.gc.ca/eng/acts/A-1/

Vous pouvez consulter la Loi sur le site Web de Justice Canada, à l'adresse :

http://laws-lois.justice.gc.ca/fra/lois/A-1/

Since we have a legislative requirement to respond within a set period of time to the request for access to these records, **a response by August 15, 2023** would be greatly appreciated.

Puisque la Loi exige que nous donnions suite dans un délai précis à cette demande d'accès à l'information, **une réponse au plus tard le 15 août 2023** serait grandement appréciée.

Should you have any questions, please do not hesitate to contact Margarita Sorokina, the analyst responsible for this file, either by phone at 343-572-7638 or by email at margarita.a.sorokina@hc-sc.gc.ca, with reference to our file number cited above.

Si vous avez des questions, n'hésitez pas à communiquer avec Margarita Sorokina, l'analyste responsable du dossier, par téléphone, au 343-572-7638, ou par courriel, à margarita.a.sorokina@hc-sc.gc.ca, et indiquez le numéro de dossier susmentionné.

Yours sincerely,

Veuillez agréer l'expression de mes sentiments les meilleurs.

[redacted]

Digitally signed by Sorokina, Margarita
DN: C=CA, O=GC, OU=HC-SC, CN="Sorokina, Margarita"
Date: 2023.07.26 11:39:26-04'00'

Margarita Sorokina

Senior ATIP Analyst / Analyste principal

Enclosures: PDF Pages (1-14)

Pièces jointes: PDF Pages (1-14)

CONSULT-WITHHELD / CONSULTER-RETENUE

Is(Are) exempted and/or excluded pursuant to section(s)
est(sont) exemptée(s) et/ou exclus en vertu de(s)(l')article(s)

23

The head of a government institution may refuse to disclose any record requested under this Act that contains information that is subject to solicitor-client privilege

Le responsable d'une institution fédérale peut refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client

CONSULT-WITHHELD / CONSULTER-RETENUE

Is(Are) exempted and/or excluded pursuant to section(s)
est(sont) exemptée(s) et/ou exclus en vertu de(s)(l')article(s)

19(1)

Subject to subsection (2), the head of a government institution shall refuse to disclose any record requested under this Act that contains personal information as defined in section 3 of the Privacy Act

Sous réserve du paragraphe (2), le responsable d'une institution fédérale est tenu de refuser la communication de documents contenant les renseignements personnels visés à l'article 3 de la Loi sur la protection des renseignements personnels

23

The head of a government institution may refuse to disclose any record requested under this Act that contains information that is subject to solicitor-client privilege

Le responsable d'une institution fédérale peut refuser la communication de documents contenant des renseignements protégés par le secret professionnel qui lie un avocat à son client

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada / Santé Canada
Access to Information and Privacy Division
7th Floor, Suite 700, Holland Cross - Tower B
1600 Scott Street, (Mail Stop: 3107A)
Ottawa, Ontario K1A 0K9

Our file: A-2022-001233 / MS

By email

Curtis Mathews
A/Access to Information and Privacy Coordinator
Health Canada and the Public Health Agency of Canada - ATIP
Holland Cross - Tower B
1600 Scott Street, 7th Floor, Suite 700
Mail Stop: 3107A
Ottawa, Ontario
K1A 0K9

Dear Curtis Mathews:

Health Canada is processing a request submitted under the *Access to Information Act* (the Act) for the following information:

> **I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.**

The attached records were retrieved from our files in response to this request, and originated with or are of interest to your organization. Therefore, please review this material and provide us with your recommendations with respect to disclosure. Should you believe that exemptions are applicable, please provide a supporting rationale.

Canada

Page: 55 of/de 79
A2023001055

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

In order to comply with the statutory period for response set out in the Act, a response by **August 15, 2023** would be greatly appreciated.

Should you have any questions, please do not hesitate to contact Margarita Sorokina, the analyst responsible for this file, either by phone at 343-572-7638 or by email at margarita.a.sorokina@hc-sc.gc.ca, with reference to our file number cited above.

Yours sincerely,

[redacted]
Digitally signed by Sorokina, Margarita
DN: C=CA, O=GC, OU=HC-SC, CN="Sorokina, Margarita"
Date: 2023.07.26 16:07:11 -04'00'

Margarita Sorokina
Senior ATIP Analyst

Enclosures: Pages (1-40)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Joanisse, Julia (HC/SC)
Sent: 2023-07-27 8:46 AM
To: Sorokina, Margarita A (HC/SC)
Cc: atip / aiprp (HC/SC)
Subject: Consultation with Public Health Agency of Canada - Your file: A-2022-001233 / PHAC file: AC-2023-000058

Dear Margarita Sorokina,

We hereby acknowledge receipt of your consultation with the Public Health Agency of Canada.
Please note that the Public Health Agency of Canada file number is PHAC- AC-2023-000058. We will respond to your consultation in accordance with our service standards.
Consultations Service Standards
1 to 25 pages = 30 to 45 days
26 to 100 pages = 46 to 60 days
101 to 200 pages = 61 to 90 days
Over 200 pages, or Secret records = contact atip-aiprp@hc-sc.gc.ca

Regards,
Julia Joanisse
(she/elle)

ATIP Clerk, Access to Information and Privacy Division
Health Canada and Public Health Agency of Canada
julia.joanisse@hc-sc.gc.ca

commis l'AIPRP, Division de l'accès à l'information et protection des renseignement personnels
Santé Canada et Agence de la santé publique du Canada
julia.joanisse@hc-sc.gc.ca

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Schiffer-Graham, Anais (HC/SC)
Sent: 2023-07-27 7:49 AM
To: Sorokina, Margarita A (HC/SC)
Cc: Tompkins, Tabatha (HC/SC)
Subject: RE: [redacted]

Received. Thank you, Margarita.

Anaïs Schiffer-Graham
Paralegal, Health Legal Services
anais.schiffer-graham@hc-sc.gc.ca

PROTÉGÉ - Secret professionnel de l'avocat / PROTECTED - Solicitor-Client Privilege

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: Wednesday, July 26, 2023 3:39 PM
To: Tompkins, Tabatha (HC/SC) <tabatha.tompkins@hc-sc.gc.ca>
Cc: Schiffer-Graham, Anais (HC/SC) <anais.schiffer-graham@hc-sc.gc.ca>
Subject: [redacted]

Hi Tabatha,
Please find attached [redacted] Please respond by **August 15, 2023**.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Kelly, Leah (HC/SC)
Sent: 2023-08-11 2:56 PM
To: margaritaa.sorokina2@canada.ca
Cc: Schiffer-Graham, Anais (HC/SC); Tompkins, Tabatha (HC/SC)
Subject: RE: [redacted]

Hello Margarita,

[redacted]

Thanks!

LK
Leah Kelly

Paralegal, Health Legal Services
Health Canada, Government of Canada
leah.kelly@hc-sc.gc.ca / Tel: (613) 298-1206

Solicitor-Client Privilege/Protected

From: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Sent: Wednesday, July 26, 2023 3:39 PM
To: Tompkins, Tabatha (HC/SC) <tabatha.tompkins@hc-sc.gc.ca>
Cc: Schiffer-Graham, Anais (HC/SC) <anais.schiffer-graham@hc-sc.gc.ca>
Subject: [redacted]

Hi Tabatha,
Please find attached [redacted] Please respond by **August 15, 2023**.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-08-16 10:47 AM
To: privacyandfoi@phsa.ca
Subject: Access to Information Consultation - file # A-2022-001233/MS
Attachments: ConsultLetter (BC Centre for Disease Control)(signed)-A-2022-001233-2023-07-26.pdf
Consult Package (BC CENTRE FOR DISEASES CONTROL)-A-2022-001233-2023-07-26.pdf

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Importance: High

Good Morning,
Health Canada is following up on the consultation for the above file. The consult documents/letter were directed on July 26th, 2023 to Admininfo [BCCDC] admininfo@bccdc.ca.
According to BCCDC automated system, they are not in a position to respond to consultation enquiries. Could you kindly confirm whether this package was redirected to you from BCCDC for processing?

This request contain an urgent matter.

Please advise asap.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Granieri, Emily (HC/SC)
Sent: 2023-08-24 3:42 PM
To: Sorokina, Margarita A (HC/SC); atip / aiprp (HC/SC)
Cc: Cote, Claudie (HC/SC)
Subject: Your file A-2022-001233; Our file PHAC-AC-2023-000058 / CC1

Curtis Mathews,

This is in response to your consultation request under the *Access to Information* (the Act) dated July 26, 2023 and received by our office on July 27, 2023 for:

> **HC - I am making a formal Access to Information request to Health Canada and Public Health Canada [***] regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugshealth-products/medeffect-canada/adverse-reactionreporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.**

We have reviewed the records, and while from a Public Health Agency of Canada perspective, we have no concerns with release, [redacted]

Please note that we do not review consultations from the perspective of sections 19 and 20.

Thank you for consulting the Public Health Agency of Canada. Should you have any questions concerning your request, please contact Claudie Côté by email at claudie.cote@hc-sc.gc.ca or by phone at 873-455-1566.

Number of pages reviewed: 40

Yours Sincerely,

Emily Granieri
(she | her | elle)

Senior Analyst, Access to Information and Privacy

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada and Public Health Agency of Canada / Government of Canada
emily.granieri@hc-sc.gc.ca / Tel: 613-203-4185

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
emily.granieri@hc-sc.gc.ca / Tel : 613-203-4185

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Yuan, Dallas [PHSA]
Sent: 2023-08-31 1:21 PM
To: Sorokina, Margarita A (HC/SC)
Subject: F23-1746 Response
Attachments: ConsultLetter (BC Centre for Disease Control)(signed)-A-2022-001233-2023-07-26.pdf

---

Hi Margarita,

Thanks for consulting. We have no concerns.

Thanks,
Dallas

Dallas Yuan (he/him)
Manager, Information Access, Education & Intake
Information Access Privacy
Provincial Health Services Authority

Office: 200-1333 W Broadway, Vancouver, BC, V6J 4C1

I acknowledge that my place of work is within the ancestral, traditional and unceded territory of the Coast Salish peoples, including the territories of the xʷməθkwəy̓ əm (Musqueam), Skwxwú7mesh (Squamish), and Səl̓ílwətaʔ/Selilwitulh (TsleilWaututh) Nations and recognize and respect Indigenous people as the original peoples of these lands.

From: Huey, Lydia [PHSA] <lydia.huey@phsa.ca>
Sent: Thursday, July 27, 2023 3:42 PM
To: margarita.a.sorokina@hc-sc.gc.ca
Cc: Yuan, Dallas [PHSA] <dallas.yuan@phsa.ca>
Subject: F23-1746 – File Assignment

Dear Margarita Sorokina,

Thank you for contacting Information Access Privacy at the Provincial Health Services Authority. Your enquiry has been assigned the following file number: F23-1746.

Please note the consultation deadline of our office is 30 business days. We will respond to you by September 08, 2023, and will endeavor to respond to you sooner.
Dallas Yuan, Manager, Information Access, Education & Intake, will follow up with you directly.

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

In addition, I would like to inform you that your contact information is out of date. Our office handles consultation requests for the BC Centre for Disease Control, and future requests can be sent directly to our general FOI Inbox (foi@phsa.ca).

Regards,

Lydia Huey
Information Access Advisor,
Information Access Privacy
Provincial Health Services Authority
Office: 1333 W Broadway, Vancouver, BC V6H 4C1
Direct: 604-675-7492, 604-707-5900 ext. 557492 **Toll free:** 1.855.229.9800
Direct Email: lydia.huey@phsa.ca | www.phsa.ca

Confidentiality Notice: This message and any attachments are intended solely for the use of the designated addressee(s) and may contain information that is privileged, confidential and/or exempt from disclosure. Any unauthorized viewing, disclosure, copying, distribution or use of information contained in this e-mail is prohibited and may be unlawful. If you have received this e-mail in error, please notify the sender immediately and permanently delete the e-mail unread, including any attachments from your computer system. Thank you.

I acknowledge that my place of work is within the ancestral, traditional and unceded territory of the Coast Salish peoples, including the territories of the xʷməθkwəy̓ əm (Musqueam), Skwxwú7mesh (Squamish), and Səl̓ilwətaʔ/Selilwitulh (TsleilWaututh) Nations and recognize and respect Indigenous people as the original peoples of these lands.

Please consider the environment before printing this email.

ATIA - 19(1) ATIA - 23

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Health Canada
Access to Information Act
SUMMARY REPORT

pagePurpose: For approval

Request No.: A-2022-001233 / MS

Statement of Request:

I am making a formal Access to Information request to Health Canada and Public Health Canada {(PHAC)} regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

Date Received: December 20, 2022

LEGAL DEADLINE: March 20, 2023

Office(s) of Primary Interest (OPI): HPFB

Consultations/Notifications:

1) BC Centre for Disease Control
2) Health Canada and the Public Health Agency of Canada – ATIP
3) [redacted]

Disposition of the records:

HPFB has provided 578 pages in response to this request. The records contain the information about the reporting process of the vaccine adverse reactions and the changes that were made in PHAC's website in regards to this process.
HPFB recommended full disclosure, given the fact that the reporting process is public knowledge. Portions of the records were consulted with the parties listed above. [redacted]
Records are being disclosed in parts.

- 578 pages Received
- 2 pages Withheld
- 110 pages Duplicates
- 10 pages Not Relevant

- **Metrics:** ____578___ pages reviewed; ____458___pages to be released partially.

Information has been withheld pursuant to the following provisions of the *Access to Information Act*:
16(2)(c), 19(1), 23

Relevancy Check:

× All records are within date range
× All records are relevant to the request
× All duplicates removed

[redacted] Digitally signed by Sorokina, Margarita DN: C=CA, O=GC, OU =HC-SC, CN=" Sorokina, Margarita" Date: 2023.11.03 08:04:54-04'00' Date : _____
Margarita Sorokina
Senior ATIP Analyst

[redacted] Digitally signed by Wilson, C DN: C=CA, O=GC, OU= HC-SC, CN="Wilson, C" Date : _____
Carrie-Ann Wilson
Team Leader, Access to Information and Privacy Division

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: Sorokina, Margarita A (HC/SC)
Sent: 2023-11-02 11:09 AM
To: [redacted]
Subject: RE: ExtLetter-A-2022-001233/MS

Hi [redacted] your file is signed/approved. I will be sending the final response very shortly.

Thank you

Margarita

From: [redacted]
Sent: Thursday, November 2, 2023 10:55 AM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

Hello Margarita,

[redacted]

Thank you,
[redacted]

On Oct 6, 2023, at 11:00 AM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

Good Morning [redacted]
Your request is now with my manager for final approval.

Regards,

Margarita

From: Sorokina, Margarita A (HC/SC)
Sent: Tuesday, October 3, 2023 8:01 AM
To: [redacted]
Subject: RE: ExtLetter-A-2022-001233/MS

Hello [redacted]

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Further to your email below, I am currently preparing your request for manager's approval.

Thank you

Margarita

From: [redacted]
Sent: Monday, October 2, 2023 12:17 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

Hi Margarita,

[redacted]

Thank you,
[redacted]

On Aug 15, 2023, at 9:43 PM, [redacted] wrote:

[redacted]

All the best,
[redacted]

> On Aug 15, 2023, at 3:47 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:
>
> Hello [redacted]
> Thank you for your email. I will call you tomorrow, before noon with updates on your request.
>
> Kind Regards,
>
> Margarita
>
> ---
>
> **From:** [redacted]
> **Sent:** Tuesday, August 15, 2023 11:36 AM
> **To:** Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
> **Subject:** Re: ExtLetter-A-2022-001233/MS

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Hello Margarita,

[redacted]

Thank you,

[redacted]

On Jul 20, 2023, at 2:19 PM, [redacted] wrote:

Hi Margarita,

[redacted]

Thanks,
[redacted]

On Jun 20, 2023, at 1:40 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

Thank you!

From: [redacted]
Sent: Tuesday, June 20, 2023 1:40 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

[redacted]

All the best,
[redacted]

On Jun 20, 2023, at 1:21 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Hi [redacted] can I give you a call please?

Thank you

Margarita

From: [redacted]
Sent: Monday, June 19, 2023 3:10 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

Good afternoon Margarita,

[redacted]

Sincerely,
[redacted]

On Apr 12, 2023, at 12:05 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

Hello [redacted]
Thank you for your email. Please note that we are continuing to work on your file. The extension letter was sent to you based on the consultations only. We have not build the time for volume (page count) which takes additional 45 days under 9(1)a of the ATI Act. Given this estimate, the time to process and complete your request would take over 105 days and the file has to go through the management approval stage as well.

Please also note that Health Canada is bombarded with a huge volume of the COVID requests and we trying our best to give equal treatment to each requester in processing their requests.

Should you have any further questions in processing your request, please let me know.

Thank you.

Margarita

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

From: [redacted]
Sent: 2023-04-03 1:26 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

Good afternoon Margarita,

[redacted]

Thank you,
[redacted]

On Mar 21, 2023, at 9:34 AM, [redacted] wrote:

Good morning Margarita,

[redacted]

Sincerely,
[redacted]

On Mar 1, 2023, at 12:42 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

Hello [redacted]
Your request is currently under review and prepare for the next step in a process.
(the extended time starts when we send the letter of extension).

Thank you

Margarita

From: [redacted]
Sent: 2023-02-28 12:41 PM
To: Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca>
Subject: Re: ExtLetter-A-2022-001233/MS

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Good afternoon Margarita,

[redacted]

With kind regards,

[redacted]

On Jan 19, 2023, at 2:20 PM, Sorokina, Margarita A (HC/SC) <margarita.a.sorokina@hc-sc.gc.ca> wrote:

Hello [redacted]
Please find attached the ExtLetter for your ATI Request submitted to Health Canada.

Thank you

Margarita Sorokina
(she | elle)

Senior ATIP Analyst, Access to Information and Privacy
Health Canada and Public Health Agency of Canada / Government of Canada
margaritaa.sorokina2@canada.ca / Tel: 343-572-7638/ TTY: 1-800-465-7735

Analyste principale, Accès à l'information et protection des renseignements personnels
Santé Canada et Agence de la santé publique du Canada / Gouvernement du Canada
margaritaa.sorokina2@canada.ca / Tél: 343-572-7638 / ATS: 1-800-465-7735

<ExtLetter 9(1)b(signed)-A-2022-001233-2023-01-19.pdf>

ATIA - 19(1)

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

Bélec, Christine (HC/SC)

From: Microsoft Outlook
To: [redacted]
Sent: 2023-11-02 3:28 PM
Subject: Relayed: Final Response-A-2022-001233/MS

Delivery to these recipients or groups is complete, but no delivery notification was sent by the destination server:

[redacted]

Subject: Final Response-A-2022-001233/MS

Document Released Under the Access to Information Act by Health Canada / Document divulgué en vertu de la Loi sur l'accès à l'information par Santé Canada

ATIA - 19(1) ATIA - 23

Access to Information Request / Demande d'accès à l'information

Request Number / N° dossier : A-2022-001233 / MS
Applicant Name / Nom du demandeur : [redacted]
Source : [redacted]
Organization : [redacted]
Telephone / Téléphone : [redacted]
eMail / Courriel : [redacted]
Address / Adresse : [redacted]
City / Ville : [redacted]
Province : [redacted]
Postal Code / Code postal : [redacted]
Country / Pays : [redacted]

Date on Request / Date de la demande : December 20, 2022
Date Received / Demande reçue : December 20, 2022
Date Completed / Complétée : November 03, 2023
Pages Reviewed / Révisées : 578
Relevant Pages / Pages pertinentes: 458
Pages Released / Communiquées : 458
Jacket Number / Numéro de dossier :
Days Allowed, Taken / Jours Permis, Pris : (90, 318)
Total Days Extended / Jour prorogés : 60
Decision Maker / Personne déléguée : Wilson, Carrie-Ann
Officer Assigned / Agent : Sorokina, Margarita

FEES LOG / REGISTRE DES FRAIS

Created / Crées	Fee Type / Genre de frais	Unit $ / Unité $	Qty / Qté	Increase / Augmenter	Decrease / Diminuer	Balance / Solde dû
December 21, 2022	Application fees	$5.00	1	$5.00	-	$5.00
December 21, 2022	(Deposit - Application fees)	-	-	-	$5.00	$0.00
				$5.00	**$5.00**	**$0.00**

PROCESSING LOG / REGISTRE DU TRAITEMENT

Action	Responsible / Responsabilité	Created / Crées	Due / Suivies	Completed / Complétées
OPEN File	Medeiros, Diana	December 21, 2022	December 23, 2022	December 21, 2022
NOTE to File	Medeiros, Diana	December 21, 2022	December 21, 2022	December 21, 2022
QUALITY Control	Bradley, Kevin	December 21, 2022	December 22, 2022	December 21, 2022
ASSIGN Team	Sewell McPherson, Janet	December 21, 2022	December 21, 2022	December 22, 2022
ASSIGN Officer	Sorokina, Margarita	December 22, 2022	December 22, 2022	December 22, 2022
A_ACKN_Accept_EN	[redacted]	December 22, 2022	December 22, 2022	December 22, 2022
_RETRIEVAL-Assessment_RECHERCHE-Évaluation_BIL	HPFB - Single Window, HPFB - OPI Contact	December 22, 2022	December 28, 2022	December 28, 2022
_RETRIEVAL-Records_RÉCUPÉRATION-Documents_BIL	HPFB - Single Window, HPFB - OPI Contact	January 03, 2023	January 10, 2023	January 18, 2023
E-MAIL	HPFB - Single Window, HPFB - OPI Contact	January 17, 2023	February 06, 2023	January 17, 2023
EXTEND 9(1)(b) (60)	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
EXTENSION_JUSTIFICATION_FORM_for_ATI	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
A_EXTEND_9(1)(b)_EN	[redacted]	January 19, 2023	January 19, 2023	January 19, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	January 19, 2023	January 23, 2023	January 19, 2023
MAIL OUT	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
E-MAIL	Sorokina, Margarita	January 19, 2023	February 08, 2023	January 19, 2023
IMPORT Records	Joanisse, Julia	January 19, 2023	January 20, 2023	January 19, 2023
E-MAIL	[redacted]	February 28, 2023	March 20, 2023	February 28, 2023
[redacted]		March 07, 2023	March 27, 2023	March 24, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	March 07, 2023	March 09, 2023	March 08, 2023
ATIP Review	Sorokina, Margarita	March 28, 2023	April 13, 2023	October 05, 2023
E-MAIL	[redacted]	April 04, 2023	April 24, 2023	April 12, 2023

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ATIA - 19(1)

PROCESSING LOG / REGISTRE DU TRAITEMENT

Action	Responsible / Responsabilité	Created / Crées	Due / Suivies	Completed / Complétées
CONSULT_Province_Terr ou-or Municipal_BIL	Aiken, Ciaran	July 26, 2023	August 15, 2023	August 31, 2023
[redacted]		July 26, 2023	August 15, 2023	August 11, 2023
CONSULT_Federal_EN	Mathews, Curtis	July 26, 2023	August 15, 2023	August 24, 2023
E-MAIL	[redacted]	August 15, 2023	September 05, 2023	August 15, 2023
TELEPHONE	[redacted]	August 16, 2023	August 16, 2023	August 16, 2023
E-MAIL	Aiken, Ciaran	August 16, 2023	September 05, 2023	August 16, 2023
SUMMARY_REVIEW_LowSens	Sorokina, Margarita	October 05, 2023	October 13, 2023	October 05, 2023
ATI_RESPONSE_Disclosed in Part_EN	[redacted]	October 06, 2023	October 06, 2023	October 06, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	October 06, 2023	October 11, 2023	October 12, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	October 17, 2023	October 19, 2023	October 18, 2023
AUDIT Closed File	Sorokina, Margarita	November 03, 2023	November 03, 2023	November 03, 2023
ASSIGN Audit	Payant, Talia	November 03, 2023	November 03, 2023	

Disposition	Exempt under Section / Exempter sous l'article	Severed under Section / Élaguée sous l'article
Disclosed in part	19(1)	

REQUEST TEXT / ÉNONCÉ DE LA DEMANDE

Summary / Sommaire de la demande

https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html. Reports, opinion letters, memoranda, communications, emails, briefing notes, and presentations between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage.

Full Text/ Énoncé complet

I am making a formal Access to Information request to Health Canada and Public Health Canada {(PHAC)} regarding changes that were made to their website at this url: https://www.canada.ca/en/health-canada/services/drugs-health-products/medeffect-canada/adverse-reaction-reporting/vaccine/consumer.html I would like copies of reports, opinion letters, memoranda, communications, emails (including attachments), briefing notes, and presentations (VP level and above) between September 20, 2020 to December 31, 2020 which make any reference to the changes that were made to the above noted webpage. In particular, I note in Image 1 that the website used to allow individuals to self-report an adverse reaction to a vaccine directly to Health Canada prior to December 1, 2020, after which date the vaccine reporting process changed to include numerous levels of approval before reaching Health Canada's system. I want to identify who was responsible for this change in vaccine adverse reaction reporting process and all documentation that makes any reference to this change.

Comments / Commentaires

ATIA - 19(1)

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Access to Information Request / Demande d'accès à l'information

Request Number / N° dossier :	A-2022-001233 / MS	**Date on Request / Date de la demande :**	December 20, 2022
Applicant Name / Nom du demandeur :	[redacted]	**Date Received / Demande reçue :**	December 20, 2022
Source :		**Date Completed / Complétée :**	November 03, 2023
Organization :		**Pages Reviewed / Révisées :**	578
Telephone / Téléphone :		**Relevant Pages / Pages pertinentes:**	458
eMail / Courriel :		**Pages Released / Communiquées :**	458
Address / Adresse :		**Jacket Number / Numéro de dossier :**	
City / Ville :		**Days Allowed, Taken / Jours Permis, Pris :**	(90, 318)
Province :		**Total Days Extended / Jour prorogés :**	60
Postal Code / Code postal :		**Decision Maker / Personne déléguée :**	Wilson, Carrie-Ann
Country / Pays :		**Officer Assigned / Agent :**	Sorokina, Margarita

FEES LOG / REGISTRE DES FRAIS

Created / Crées	Fee Type / Genre de frais	Unit $ / Unité $	Qty / Qté	Increase / Augmenter	Decrease / Deminuer	Balance / Solde dû
December 21, 2022	Application fees	$5.00	1	$5.00	-	$5.00
December 21, 2022	(Deposit - Application fees)	-	-	-	$5.00	$0.00
				$5.00	**$5.00**	**$0.00**

PROCESSING LOG / REGISTRE DU TRAITEMENT

Action	Responsible / Responsabilité	Created / Crées	Due / Suivies	Completed / Complétées
OPEN File Received online request on 2022-12-20 @ 15:25. Tracking number: EA_2022_009818.	Medeiros, Diana	December 21, 2022	December 23, 2022	December 21, 2022
NOTE to File 3 Attachments saved into GCdocs.	Medeiros, Diana	December 21, 2022	December 21, 2022	December 21, 2022
QUALITY Control D.M - QC'd by KCB	Bradley, Kevin	December 21, 2022	December 22, 2022	December 21, 2022
ASSIGN Team KCB - CW	Sewell McPherson, Janet	December 21, 2022	December 21, 2022	December 22, 2022
ASSIGN Officer to task and process. cw/MS	Sorokina, Margarita	December 22, 2022	December 22, 2022	December 22, 2022
A_ACKN_Accept_EN Ackletter sent out to requester via email/MS	[redacted]	December 22, 2022	December 22, 2022	December 22, 2022
_RETRIEVAL-Assessment_RECHERCHE-Évaluation_BIL ~100 pages/MS	HPFB - Single Window, HPFB - OPI Contact	December 22, 2022	December 28, 2022	December 28, 2022
_RETRIEVAL-Records_RÉCUPÉRATION-Documents_BIL Records provided late/located in Y-Drive/MS	HPFB - Single Window, HPFB - OPI Contact	January 03, 2023	January 10, 2023	January 18, 2023

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PROCESSING LOG / REGISTRE DU TRAITEMENT

Action	Responsible / Responsabilité	Created / Crées	Due / Suivies	Completed / Complétées
E-MAIL	HPFB - Single Window, HPFB - OPI Contact	January 17, 2023	February 06, 2023	January 17, 2023
Follow up on overdue retrieval. Records have not been provided. Due date was january 10th, 2023/MS From PSIA: Good morning Margarita, Several quality issues were identified by PSIA (email to pdf conversions, relevancy of several records, potential missing attachments) and we are working to resolve these issues with the OPI while reviewing the remaining records. I am aiming to get the file into ATIP by COB today or earlier, given that the OPI issues are resolved.				
EXTEND 9(1)(b) (60)	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
EXTENSION_JUSTIFICATION_FORM_for_ ATI	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
A_EXTEND_9(1)(b)_EN	[redacted]	January 19, 2023	January 19, 2023	January 19, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	January 19, 2023	January 23, 2023	January 19, 2023
Extletter over to Carrie for approval/MS / electronically signed ext letter, OIC copy and justification form. cw				
MAIL OUT	Sorokina, Margarita	January 19, 2023	January 19, 2023	January 19, 2023
Extletter sent out to requester via email/MS				
E-MAIL	Sorokina, Margarita	January 19, 2023	February 08, 2023	January 19, 2023
Email to INTAKE - import records from GC into LF/MS				
IMPORT Records	Joanisse, Julia	January 19, 2023	January 20, 2023	January 19, 2023
ARMIS Folder: 40 pages scanned into LF. Origin: HPFB. - BSEMS Folder: 95 pages scanned into LF. Origin: HPFB - HPSEB PROS Folder: 235 pages scanned into LF. Origin: HPFB - HPSEB-CSIMON Folder: 194 pages scanned into LF. Origin: HPFB - HPSEB-DMIS Folder: 14 pages scanned into LF. Origin: HPFB				
E-MAIL	[redacted]	February 28, 2023	March 20, 2023	February 28, 2023
Requester seeks some updates on the file/ Updates provided/MS				
[redacted]		March 07, 2023	March 27, 2023	March 24, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	March 07, 2023	March 09, 2023	March 08, 2023
[redacted]				
ATIP Review	Sorokina, Margarita	March 28, 2023	April 13, 2023	October 05, 2023
MS				
E-MAIL	[redacted]	April 04, 2023	April 24, 2023	April 12, 2023
Requster is seeking updates on the file/MS Response provided to applicant on April 12, 2023/MS				
CONSULT_Province_Terr ou-or Municipal_BIL	Aiken, Ciaran	July 26, 2023	August 15, 2023	August 31, 2023
No Concerns from BC province/MS Consult to BC sent via email/MS				

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ATIA - 19(1) ATIA - 23

PROCESSING LOG / REGISTRE DU TRAITEMENT

Action	Responsible / Responsabilité	Created / Crées	Due / Suivies	Completed / Complétées
[redacted]		July 26, 2023	August 15, 2023	August 11, 2023
CONSULT_Federal_EN	Mathews, Curtis	July 26, 2023	August 15, 2023	August 24, 2023
PHAC Response: We have reviewed the records, and while from a Public Health Agency of Canada perspective, we have no concerns with release, Consult to PHAC sent via email/MS				
E-MAIL	[redacted]	August 15, 2023	September 05, 2023	August 15, 2023
Requester seeks an updates on the file/Updates provided/MS				
TELEPHONE	[redacted]	August 16, 2023	August 16, 2023	August 16, 2023
Provided updates to the applicant over the phone/MS				
E-MAIL	Aiken, Ciaran	August 16, 2023	September 05, 2023	August 16, 2023
Follow up email on conaultation sent to BCCDC/MS				
SUMMARY_REVIEW_LowSens	Sorokina, Margarita	October 05, 2023	October 13, 2023	October 05, 2023
ATI_RESPONSE_Disclosed in Part_EN	[redacted]	October 06, 2023	October 06, 2023	October 06, 2023
APPROVAL Team Leader	Wilson, Carrie-Ann	October 06, 2023	October 11, 2023	October 12, 2023
Final Response over to Carrie for approval/MS / not signed; changes required to package. cw				
APPROVAL Team Leader	Wilson, Carrie-Ann	October 17, 2023	October 19, 2023	October 18, 2023
Changes made accordingly to some entries / Final esponse ovet to Carrie for approval/MS / electronically signed summary report and response letter. cw				
AUDIT Closed File	Sorokina, Margarita	November 03, 2023	November 03, 2023	November 03, 2023
MS				
ASSIGN Audit	Payant, Talia	November 03, 2023	November 03, 2023	
to INTAKE for action/MS				

Disposition	Exempt under Section / Exempter sous l'article	Severed under Section / Élaguée sous l'article
Disclosed in part	19(1)	

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REQUEST TEXT / ÉNONCÉ DE LA DEMANDE

Summay / Sommmairedela demande

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